Serving the Islands and You.

Our mission is to operate a safe, efficient, and reliable transportation system for the islands of Martha’s Vineyard and Nantucket with a commitment to sustainability, accessibility, our port communities, and public engagement.

This is a quick reference guide to the Steamship Authority’s programs designed for full-time or seasonal residents of Nantucket. We are pleased to offer a variety of value-added and cost-saving opportunities for island residents. Please take a moment to read about the many programs we offer and Ways To Save when you travel with the Steamship Authority. For further assistance, consult the customer handbook, available online on our Policies, Forms & Information page, or call (508) 228-3274 toll-free from Nantucket.

Ways To Save

Same-Day High-Speed Passenger Excursion Fare – Seven Days a Week Valid March 30, 2022 - January 2, 2023

Travel from Nantucket on our high-speed passenger ferry, the M/V Iyanough, round trip on the same day, and enjoy a significant savings seven days a week. This discounted fare provides the perfect opportunity for island residents to travel to the mainland on our high-speed ferry for appointments, shopping, errands, or a quick getaway to the mainland. The same-day round-trip fares are as follows:

- Adults .................................................... $55.00
- Senior Citizens* (Eligibility restrictions apply) ............. $43.00
- Children (5 – 12 Years) ..................................... $27.50
- Children under the age of five travel free

Fares include a $1.00 town-mandated embarkation fee.

Travel must originate from Nantucket, and the return trip must be made on the same day. These tickets are available for purchase at the Nantucket Terminal or online. Offer valid until January 2, 2023.

*Senior citizens 65 years or older must be year-round or seasonal residents of Nantucket and must present the appropriate identification or their Steamship Authority Senior Citizen Travel Cards. To apply for our Senior Citizen Travel Card, contact the Group Sales Office at (508) 548-5011, ext. 244 or 344, or email groups@steamshipauthority.com.

Ways To Save continued on page 2...

COVID-19 HELPFUL INFORMATION
For helpful updates on our response to COVID-19, including the most recent changes to our operations, please visit steamshipauthority.com/2019coronavirus.
One to Three-Day Passenger Combination Ticket
Valid March 30, 2022, to January 2, 2023
You may purchase combination round-trip tickets, originating from Nantucket, that will allow you to travel one way on the high-speed ferry and one way on the traditional ferry, provided you complete your trips within three calendar days. These tickets must be purchased in person at the Nantucket Terminal.

- Adults: $44.00
- Senior Citizens (Eligibility restrictions apply): $32.25
- Children (5 – 12 Years): $22.75
- Children under the age of 5 travel free

Fares include a $1.00 town-mandated embarkation fee.

Super Saver Auto Rate
If you are planning a trip with a car that is not eligible for the excursion rate, try our Super Saver Auto Rate to avoid the expense of traveling at our regular fares. Ten vehicle spaces are set aside on certain under-utilized trips: generally, the last trip in each direction on Saturday nights from January through mid-June; the last trip on Mondays, Tuesdays, and Wednesdays from mid-June through mid-September, and the last trip in each direction on Saturday nights from mid-September to the end of December.

The Super Saver Auto Rate is limited to vehicles and small trucks less than 20 feet in length and is available on a first-come, first-served basis, up to the day before sailing. It can be used on an earlier trip, but only on the same day, on a space-available basis. These spaces can be reserved at the following discounted rates:

- January 1 – March 31: $90.00 one-way
- April 1 – May 14: $125.00 one-way
- May 15 – September 14 (Mon – Thur): $125.00 one-way
- May 15 – September 14 (Fri, Sat, & Sun): $134.00 one-way
- September 15 – October 31: $125.00 one-way
- November 1 – January 3: $90.00 one-way

Any vehicle that has an extended load beyond its front or rear bumper will be charged an additional $37.50 each way. This charge applies only to those vehicles with overall lengths (including extensions) exceeding 17 feet.

Super Saver Auto Rate spaces may be reserved online, by calling (508) 477-8600 or in person at the Hyannis or Nantucket terminals. The Super Saver Auto Rate will not be available in one direction or both directions on the last trip on Mondays, Tuesdays, and Wednesdays from mid-June through mid-September, and the last trip in each direction on Saturday nights from mid-September to the end of December.

Discounted Passenger Fares

Military Personnel
Active military personnel must present their Active Duty cards and may travel in civilian clothes. Reserve Unit members must present their Reserve card and must travel in uniform. A maximum of two tickets may be purchased at a time. The discounted passenger fares, which include a town embarkation fee, for military personnel are as follows:

- Traditional Ferry: $10.00 one-way
- High-Speed Ferry: $29.75 one-way

Individuals with Disabilities
If you require assistance due to a disability, please contact our Reservation Office to discuss your situation and review the accommodations we can provide. (TTY for the hearing impaired is available at (508) 540-1394.) All passenger decks and amenities of the M/V Eagle, M/V Woods Hole, and M/V Nantucket are accessible by elevator. Our high-speed passenger ferry, the M/V Iyanough, has access to the main passenger deck and amenities. Please refer to our accessibility page at steamshipauthority.com/traveling_today/accessibility for details about our policies regarding individuals with disabilities.

Eligible individuals may apply for Steamship Authority Transportation Access Passes, which entitle the holders to discounted passenger fares upon presentation, with appropriate identification, to ticket sellers. The discounted passenger fares for individuals with Transportation Access Passes are as follows:

- Adults: $30.00
- Children (5 – 12 Years): $182.00
- Individual with Disability*: $205.00

*Eligibility restrictions apply.

Ticket Books/Multiride Cards
Do you travel frequently between Nantucket and the mainland? We offer a variety of discounted multiride cards and ticket books for both our traditional ferries and our high-speed passenger ferry to Nantucket, which can help you save money.

The 6-Ride Auto Book provides a discounted automobile fare for frequent travelers.

- 6-Ride Auto: $1,320.00 (travel must be completed within two years of date of issue)
- 6-Ride Auto (no expiration date): $1,563.00

Available for purchase online, at any terminal, or by calling the Reservation Office, toll-free from Nantucket, at (508) 228-3274.

Our 10-Ride High-Speed Ticket Books are transferable and never expire. Multiple tickets from the same ticket book may be used for travel for different passengers on the same trip.

- Adult: $300.00
- Children (5 – 12 Years): $182.00
- Senior*: $205.00
- Individual with Disability*: $205.00

*Eligibility restrictions apply.

Available for purchase online, at any terminal, or by calling the Reservation Office, toll-free from Nantucket, at (508) 228-3274.
The **10-Ride Ferry Pass Cards** are valid for travel on our traditional ferry service. These cards offer the convenience of using one card for multiple passengers and include the $0.50 embarkation fee added to each trip, or $5.00 for each card purchased or for a minimum reload. Tickets loaded on the 10-Ride Ferry Pass Cards for the Nantucket route never expire.

- **Adult 10-Ride** ........................................... $163.00
- **Children (5 – 12 Years) 10-Ride** ............... $100.00
- **Senior 10-Ride** ........................................... $100.00
- **Student 10-Ride** ........................................... $100.00

*Eligibility restrictions apply.

Available for purchase at the Hyannis and Nantucket terminals and can be reloaded at the terminals or online.

The **5-Ride Lifeline Cards** are valid for travel on our traditional ferry service. These cards can be loaded with multiples of five one-way tickets for passenger travel and are exempt from town embarkation fees. They can only be used by one person per trip, and are valid for passage within two years from the end of the month in which the Lifeline Cards are purchased.

- **Adult** ................................................................. $79.00
- **Children (5 – 12 Years)** ............................... $47.50
- **Student** ............................................................. $47.50
- **Senior** ............................................................... $47.50
- **Individual with Disability** ............................... $47.50

*Eligibility restrictions apply.

Available for purchase at the Hyannis and Nantucket terminals and can be reloaded at the terminals or online.

Helpful Tip: We encourage you to take note of your card code and card number, which is located on the back of your card, in the event that you lose your Ferry Pass or Lifeline card. Or you can take a picture of the back of your card with your mobile phone for quick and easy access. The SSA is not responsible for any lost cards.

**Reload your Ferry Pass and Lifeline Cards online**

at tickets.steamshipauthority.com/lifelinecard.

**Excursion Fares**

**Auto Excursion Fares**

To be eligible for the auto excursion fare, an island resident must have his/her name contained on the town’s street list and provide both a valid MA driver’s license and vehicle registration with an island address. Eligible island residents may then travel on excursion fares with their passenger vehicles on round trips originating from Nantucket and returning within one-31 days. To download the excursion profile application, visit steamshipauthority.com/about/forms. The excursion fares listed below include the fare for the vehicle and up to two adults and two children.

<table>
<thead>
<tr>
<th></th>
<th>UNDER 17</th>
<th>17 BUT LESS THAN 20</th>
<th>20 BUT LESS THAN 22</th>
</tr>
</thead>
<tbody>
<tr>
<td>January 1 – May 14</td>
<td>$182.00</td>
<td>$207.00</td>
<td>$222.00</td>
</tr>
<tr>
<td>May 15 – September 14</td>
<td>$246.00</td>
<td>$276.00</td>
<td>$296.00</td>
</tr>
<tr>
<td>September 15 – December 31</td>
<td>$182.00</td>
<td>$207.00</td>
<td>$222.00</td>
</tr>
</tbody>
</table>

Extended load beyond front or rear bumper: Jan 1 – Dec 31: $37.50 one-way

**Motorcycle Excursion Fares**

An excursion fare is available for a motorcycle, which includes the transportation of the motorcycle and up to two passengers. Customers who are eligible for the excursion fare can purchase Inter-island Motorcycle Excursions, which allow them to take their motorcycles to Martha’s Vineyard and pay the excursion rates instead of the standard rates. For current rates, please go to SteamshipAuthority.com/residents/ways_to_save.

**College and Active Military Auto Excursion Programs**

This program is for those who qualify for the auto excursion fare and are full-time college students or are in active military service. They may travel on an excursion fare on a one-way basis (for one-half of the round-trip fare) regardless of the port of origin and regardless of whether they are returning to the island earlier or later than 30 calendar days from the date of the trip. Applications for these programs are available online at steamshipauthority.com/about/forms.

**Military personnel** are required to provide active service cards and orders showing they either are stationed on the island or are being sent to active duty.

**College students** need to provide documentation from the college registrar’s office verifying that they are full-time students for that current semester.

**Hyannis Shuttle Bus Service Between Our Parking Lots and Hy-Line**

If you plan to ride Hy-Line Cruises during the winter, when the M/V Yanough is not operating, and you park in one of our Hyannis parking lots, we will provide shuttle bus service for you to and from Hy-Line’s Hyannis Terminal. Passengers traveling off-island who would like this shuttle service should call (508) 790-1699 when Hy-Line’s M/V Grey Lady is approaching the Hyannis harbor. Please remember that our drivers need to transport our own passengers to and from our ferries, so it might take a few extra minutes before our drivers can meet you at Hy-Line’s terminal during certain times of the day.

**Medical Travel**

**Traveling to the Mainland with a Vehicle for Medical Treatments/Appointments**

If you are an island resident or a caregiver for an island resident who needs to travel to the mainland with your vehicle on a repeat basis for special medical treatments or appointments, you might be eligible to travel on a discounted automobile excursion fare.* The rate is equal to one-half of the excursion fare, based on the time of the year and the size of the vehicle. It is available to island residents who are eligible for the excursion fare program, are profiled as such in the Steamship Authority’s reservation system, and meet the following requirements:

- Eligible Island residents must submit supporting documentation of a series of at least five upcoming scheduled medical appointments within the next 12-month period for the same medical condition from your medical doctor’s office in order to apply for the program.
- Once approved the rate will be valid through the final listed medical appointment on the submitted documentation, but not longer than one year. Any conditions or needs that exceed one year will have to resubmit yearly. Any documentation that fails to list specific dates will require confirmation of each appointment for the discounted rate.
- Vehicle reservations at this reduced rate must be arranged through the reservation manager or a supervisor at the Mashpee Reservation Office.
- Supporting documentation from a doctor or medical office needs to be provided at the time of the request for this reduced fare.
- The reservation manager and supervisors will be allowed, at their discretion, to make other special travel arrangements upon request for those island residents requiring frequent treatments or appointments on the mainland for the same medical conditions. The customer must fill out the Steamship Authority’s medical travel application, which is available online at steamshipauthority.com/about/forms. Vehicle reservations at this reduced rate can be requested and arranged through the reservation manager or a supervisor at the Mashpee Reservation Office, open daily from 7:30 a.m. to 4 p.m. Please call (508) 477-8600 or email supervisors@steamshipauthority.com.

* Please note, this program does not cover travel for routine medical appointments.

**High-Speed Ferry 10-Ride Ticket Books for Frequent Medical Travel**

Nantucket residents who require frequent medical treatment on the mainland may purchase high-speed ferry 10-ride ticket books at 50% of the price of the applicable 10-ride electronic ticket book price. The following conditions apply to this program:

- The eligible resident must have at least five scheduled medical appointments over a three-month period for the same medical condition.
- Reservations at this reduced price must be requested and arranged through the reservation manager or a supervisor at the Mashpee Reservation Office.

The eligible resident must provide supporting documentation from a doctor or medical office.

**Reserving Preferred Space for Medical Treatments, for a Disability, or to Attend a Family Member’s Funeral**

If you (and your caregiver) need to travel with your vehicle for medical appointments or treatments or to attend a funeral service upon the death of a member of your immediate family, you may reserve preferred space in advance, provided you have a preferred profile account with the Steamship Authority. Please contact the Mashpee Reservation Office during regular office hours and ask to speak to a supervisor on duty. You may be required to submit written verification of your eligibility and need for the advance reservation, which will be evaluated by the supervisor.

**UPDATED JUNE 2022**
Preferential Boarding for Emergency Situations

We make every possible accommodation for medical emergencies. In these cases, an ambulance or a personal vehicle is boarded on a preferential basis. Our policy, an emergency exists when an ambulance or a customer’s vehicle needs to be transported to the mainland without delay for emergency medical care that is not available on the island, or a customer’s vehicle needs to be transported to the mainland without delay so that the patron can attend to a death or an unexpected serious illness or injury of a member of the patron’s immediate family on the mainland.

If you need to arrange for emergency preferential boarding, contact a Mashpee reservations supervisor at (508) 477-8600 during regular business hours. When a supervisor is not available, a terminal agent makes the determination. You will need to provide written verification from your physician or health care provider of your urgent need to travel on our ferry without delay, by submitting a Certification of Medical Need, which can be downloaded from our website at steamshipauthority.com/about/forms, or you may request the form at any of our terminals. Completed forms can be sent to the Mashpee Reservation supervisors by fax at (508) 477-8717 or submitted by email to supervisors@steamshipauthority.com.

Reservation Information

Customer Accounts

Our online reservation system makes it easy to book vehicle reservations. The first step is to create a customer account by providing a username (this can be your email address) and password. Once you set up your customer account, you can access a Dashboard page, where you can view your personal information, vehicle information, or upcoming reservations, as well as view details for all past reservations and other purchases. Any changes or updates made to an excursion customer’s account will need to be submitted to the Reservation Office via email or by telephone.

Reservations can be made up to two hours before the scheduled departure, on our website, 24 hours a day, seven days a week. You can also book reservations by calling our reservation line or make them in person at any terminal. Online reservations must be paid for at the time of booking. For telephone or in-person reservations, payment must be made within five days of booking. If the reservation is made less than five days before your travel date, payment is due the day before you travel. We accept cash, checks, Steamship Authority gift cards, and American Express, Mastercard, Visa, and Discover credit cards for advance reservations. Service fees are assessed for returned checks. You may also pay for a reservation using a Steamship Authority auto ticket book.

Eligibility Requirements

In order to be eligible for the Headstart and Preferred Space programs, an individual must be enrolled in the Steamship Authority’s Excursion and/or Preferred Space programs. The Excursion and Preferred Profile applications are available at all terminals or online at steamshipauthority.com/about/forms.

Headstart Program

Each January, the Headstart program allows year-round and seasonal Nantucket residents to make up to five reservations prior to the opening of reservations to the general public. This program allows island residents more assistance in traveling back and forth to the mainland for their medical and other daily living needs during the summer season, when vehicle reservations are more difficult to obtain.

Preferred Space Program

To assist island residents in traveling back and forth to the mainland for their medical and other daily living needs, the Preferred Space Program provides the opportunity to make a limited number of reservations for such travel one day or seven days before the day of sailing. Nantucket preferred spaces are available to book beginning at 5:30 a.m. in person at the Nantucket terminal, or after 7:30 a.m. online or by calling toll-free from Nantucket, (508) 229-3274. Preferred Space reservations are limited to one per customer, per day.

Island residents may reserve Preferred Spaces as follows:

7-Day Preferred Space Reservations: These spaces go on sale seven days before your travel date and remain on sale until the day prior to sailing.

1-Day Preferred Space Reservations: These spaces go on sale the day prior to travel. At noon, any remaining spaces also become available to the general public, including wait list customers.

These reservations can be purchased as a one-way trip from Nantucket or as a round-trip originating from Nantucket. All Preferred Space reservations are non-refundable and non-transferable.

Reservation Cancellations & Changes

A minimum of 14 days’ notice is required to be eligible for a refund on fares for vehicles less than 20 feet in length. A $10 processing fee will be assessed on all refunds. Reservations changed within 14 days of reserved travel dates are non-refundable. Passenger fares are fully refundable for up to two years. All vehicle reservations are non-transferable. At least one hour’s notice is required to make any date changes. One date change may be made at no charge; all additional date changes are $10 per change.

2022 Extended Reservation Phone Service

We provide extended phone service for Hyannis/Nantucket high-speed ferry reservations on Fridays, Saturdays, Sundays and Mondays as follows:

- 7 a.m. to 6 p.m. May 20 – 23, 2022, June 3 – 30, 2022, and September 9 – October 24, 2022
- 7 a.m. to 8 p.m. May 26 – 31, 2022 and July 1 – September 6, 2022

Reservation Confirmations

If you book a reservation on our website, you can print a reservation confirmation.

Vehicle Standby

If you desire to travel with your vehicle on a standby basis on the next available trip, you may either call or go in person to the Nantucket terminal or go in person to the Hyannis terminal to place your name on the standby list. Standby numbers will be issued and you can view your standby status on our website. You can also request that we notify you of your standby status via email or text.

During the months of July and August, customers whose vehicles are traveling on regular fares may not drop off their vehicles at the Hyannis terminal more than two calendar days in advance of their vehicle reservations. This does not apply to those customers traveling on excursion fares.
Drive-on / Drive-off Service
Unaccompanied vehicle drive-on/drive-off service is available for vehicles traveling between Hyannis and Nantucket. A service fee is charged each time one of our employees drives your vehicle on or off a vessel.* Restrictions apply to those customers traveling on a standby basis who wish to use our drive-on/drive-off service. Customers requesting this service must fill out a Release and Indemnification form at the terminal or download the form online at steamshipauthority.com/about/forms.

<table>
<thead>
<tr>
<th>Under 20 Vehicles</th>
<th>January 1 - April 30</th>
<th>$25.00</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>May 1 - September 30</td>
<td>$40.00</td>
</tr>
<tr>
<td></td>
<td>October 1 - December 31</td>
<td>$25.00</td>
</tr>
</tbody>
</table>

* Please note, this service does not include rental cars, only customer vehicles.

High-Speed Ferry Ticket Upgrade
Send your vehicle on a traditional ferry and upgrade your passenger tickets for travel on the M/V Iyanough. Passengers traveling at the auto excursion fare (which includes up to two adults and two children) may purchase upgraded passenger tickets so they may travel on our high-speed ferry instead of our traditional ferries. The upgraded passenger tickets can be used on the M/V Iyanough when traveling separately from your vehicle at the auto excursion rate. These tickets must be purchased in person at the terminal. The cost for the upgraded one-way ticket is as follows:

- Adults ............................................ $20.00 one-way
- Children (5 to 12 years) ............................. $10.25 one-way

Upgraded tickets purchased before March 30, 2022 (while the M/V Iyanough is not in service), will be valid for travel anytime within the M/V Iyanough's 2022 operating season. Upgraded tickets purchased March 30, 2022, through January 2, 2023 (while the M/V Iyanough is in service), will be valid for travel within seven days prior to, or following, the date on which vehicle transportation is provided.

Hyannis Parking Permits
For your convenience, the Steamship Authority offers both year-round and seasonal parking permits for our parking lots in Hyannis. These permits are valid for one vehicle and enable you to access the parking lots during normal operating hours. We also offer free shuttle bus service between these parking lots and the Hyannis Terminal. Rates are as follows:

- Hyannis Off-Site (Lewis Bay) Parking Permit
  - January 1, 2022 – December 31, 2022 ................. $900.00
- 2022 Winter/Spring Off-Season Yarmouth Road Parking Permit
  - January 1, 2022 – May 14, 2022 .................. $325.00
- Hyannis On-Site/Off-Site Parking Permit
  - January 1, 2022 – December 31, 2022 ................. $1,050.00
- Hyannis Brooks Road Summer Parking Permit
  - January 1, 2022 – December 31, 2022 .................. $700.00
- 2022 Hyannis Yarmouth Road Parking Permit
  - January 1, 2022 – December 31, 2022 .................. $750.00

Gift Cards
Gift cards are available for purchase on our website, SteamshipAuthority.com/reservations/giftcards, by calling the reservation line or in person at any terminal, and are offered in denominations of $5.00. Steamship Authority gift cards may be used to pay for any transaction at the SSA, including paying for tickets, vehicle reservations, and parking.

Rates in this document are subject to change.