



Woods Hole, Martha's Vineyard and Nantucket Steamship Authority

Posted July 31, 2026 8:20 AM

STEAMSHIP AUTHORITY - PORT COUNCIL MEETING

Tuesday, August 4, 2026 – 9:00 AM

**Second Floor Meeting Room
SSA Hyannis Terminal
141 School Street
Hyannis, MA 02601**

NOTE: This meeting will be open to the public; however, the public may participate virtually in the meeting, including Public Comment, by visiting <https://us02web.zoom.us/j/85134556877> or by going to zoom.us and using meeting ID 851 3455 6877. Participants can also use the same meeting ID and join telephonically by calling one of the following numbers: (305) 224-1968, (309) 205-3325, (646) 931-3860, (929) 436-2866, (301) 715-8592.

AGENDA

1. Approval of Minutes

- a. Approval of the Authority's July 7, 2026, Meeting in Public Session

2. Treasurer/Comptroller's Report

This report will be presented by the Treasurer/Comptroller, Mark K. Rozum, and will include the following

- a. Results of Operations – Business Summary for the Month of June 2026

3. General Manager's Report

This report will be presented by the General Manager, Alex Kryska, and will include the following:

- a. Safety Quality Management System (SQMS) Update
- b. Engineering and Maintenance Project Updates
- c. Woods Hole Terminal Project Status
- d. Reservation System Replacement Project

4. Old/New Business

- a. Update on Offshore Tug & Transportation Licensing Agreement

Our mission is to operate a safe, efficient, and reliable transportation system for the islands of Martha's Vineyard and Nantucket with a commitment to sustainability, accessibility, our port communities, and public engagement.

228 Palmer Avenue
Falmouth, MA 02540
(508) 548-5011

- b. Policy Regarding Passenger Fares for Veterans**
- c. Policy Regarding Honor Guard Travel**
- d. Update Regarding Off-Island Medical Transportation**

5. Public Comment

These agenda items are those that the Chairman reasonably anticipates will be discussed at the meeting. Not all items listed may in fact be discussed, and other items not listed because they are not anticipated by the Chairman to be discussed may also be brought up for discussion to the extent permitted by law. The Port Council's practice is to reserve time under New Business for topics that the Chairman does not anticipate will be discussed at the meeting. Other topics not listed but discussed by the Port Council during previous meetings might also be brought up for discussion by other Port Council Members under Old Business even though the Chairman does not anticipate a discussion about any such topics.

Business Summary June 2026

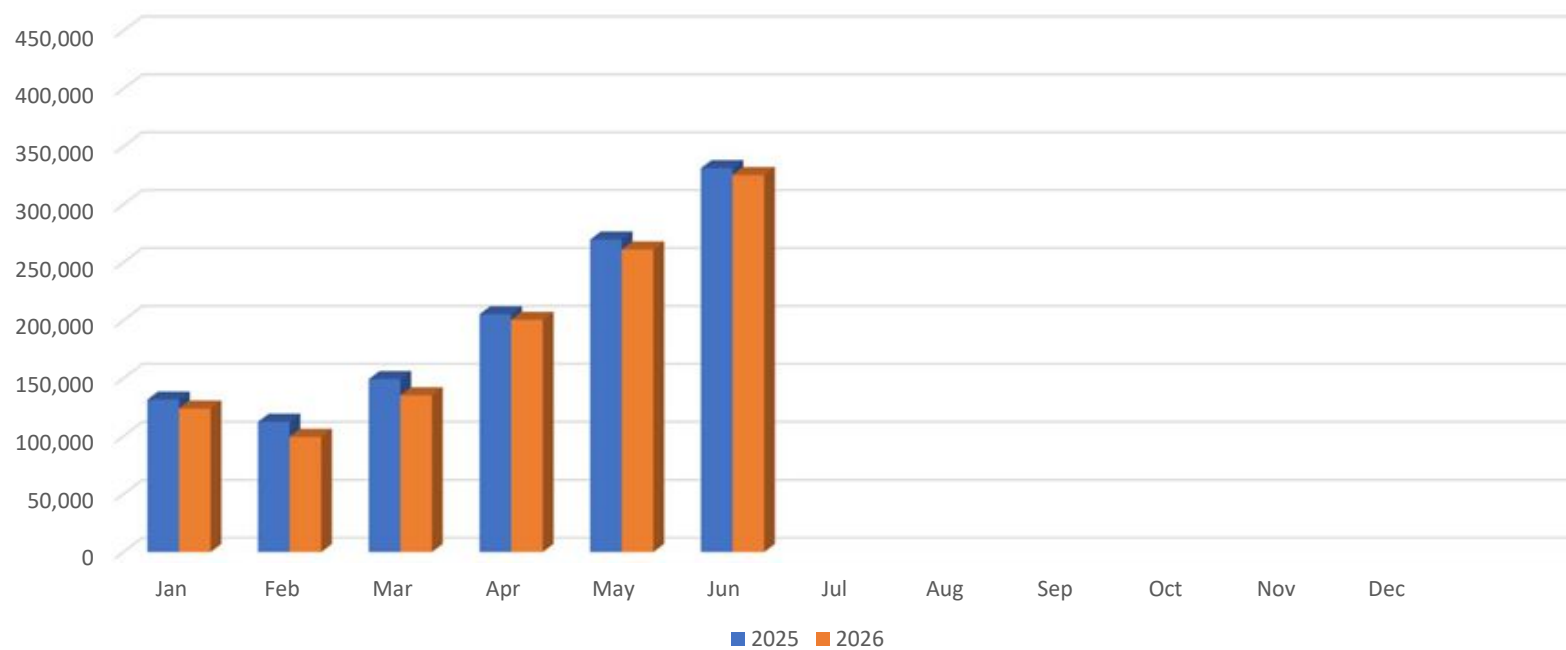
WOODS HOLE, MARTHA'S VINEYARD AND NANTUCKET STEAMSHIP
AUTHORITY

Port Council Meeting – August 4, 2026

Passengers Carried – June 2026 vs. 2025

		Monthly Variance	Montly % Difference			YTD Variance	YTD % Difference
Martha's Vineyard Route	▼	-9,480	-3.5%		▼	-55,368	-5.5%
Nantucket Regular Ferry	▲	1,473	6.2%		▲	3,912	3.8%
Nantucket Fast Ferry	▲	2,033	5.7%		▼	-2,800	-2.9%
Nantucket Route Subtotal	▲	3,506	5.9%		▲	1,112	0.6%
Total Passengers	▼	-5,974	-1.8%		▼	-54,256	-4.5%

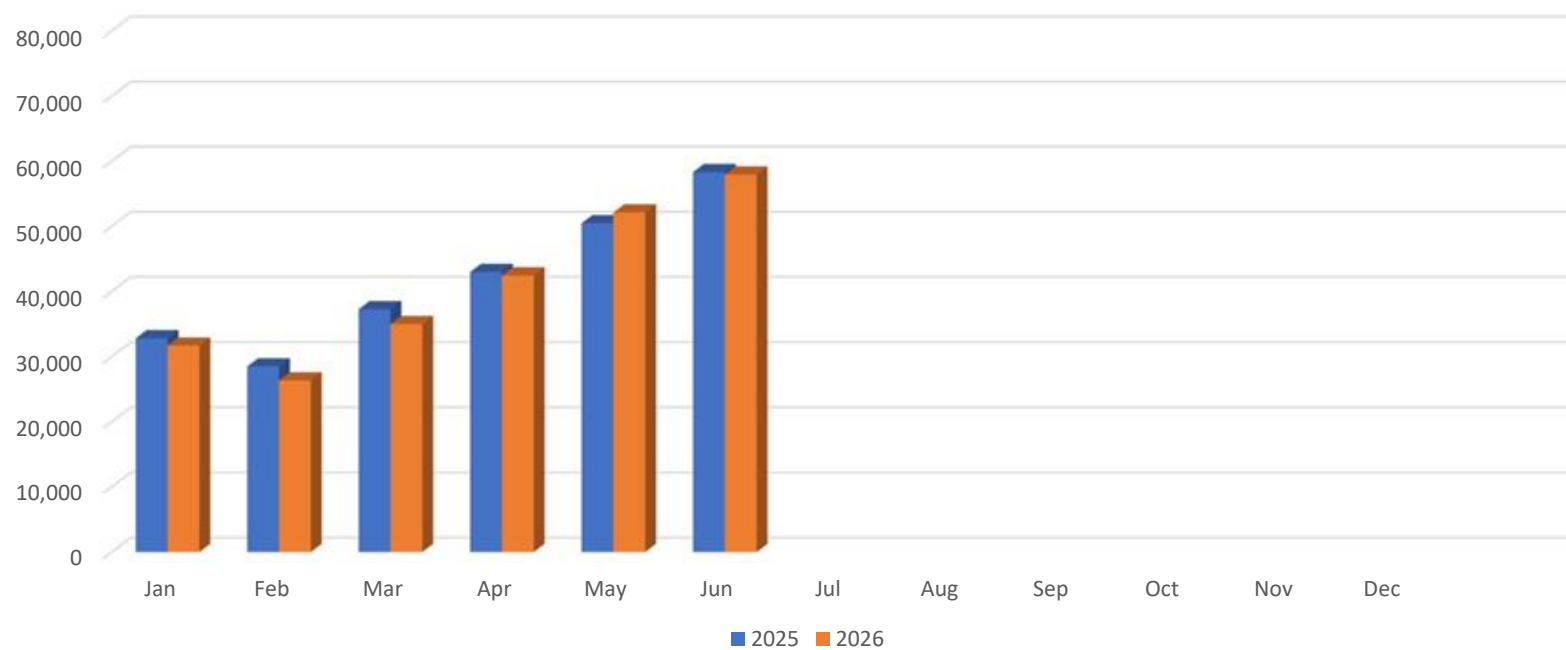
Passengers Carried 2025 - 2026



Vehicles Less than 20 ft. Carried – June 2026 vs. 2025

		Monthly Variance vs. 2025	Monthly % Difference vs. 2025			YTD Variance vs. 2025	YTD % Difference vs. 2025
Martha's Vineyard Route							
Standard Fare Autos	▼	-1,185	-4.0%		▼	-4,022	-4.7%
Standard Fare Trucks	▼	-111	-2.6%		▼	-1,239	-5.6%
Excursion Fare Autos	▲	445	3.6%		▼	-466	-0.6%
Excursion Fare Trucks	▲	89	2.6%		▼	-793	-3.3%
Total – Martha's Vineyard	▼	-762	-1.5%		▼	-6,520	-3.1%
Nantucket Route							
Standard Fare Autos	▲	108	2.0%		▲	394	2.7%
Standard Fare Trucks	▼	-16	-1.7%		▲	282	5.2%
Excursion Fare Autos	▲	196	15.2%		▲	735	6.4%
Excursion Fare Trucks	▲	111	16.7%		▲	335	6.0%
Total – Nantucket	▲	399	4.8%		▲	1,746	4.7%
Total Vehicles Less Than 20'	▼	-363	-0.6%		▼	-4,774	-1.9%

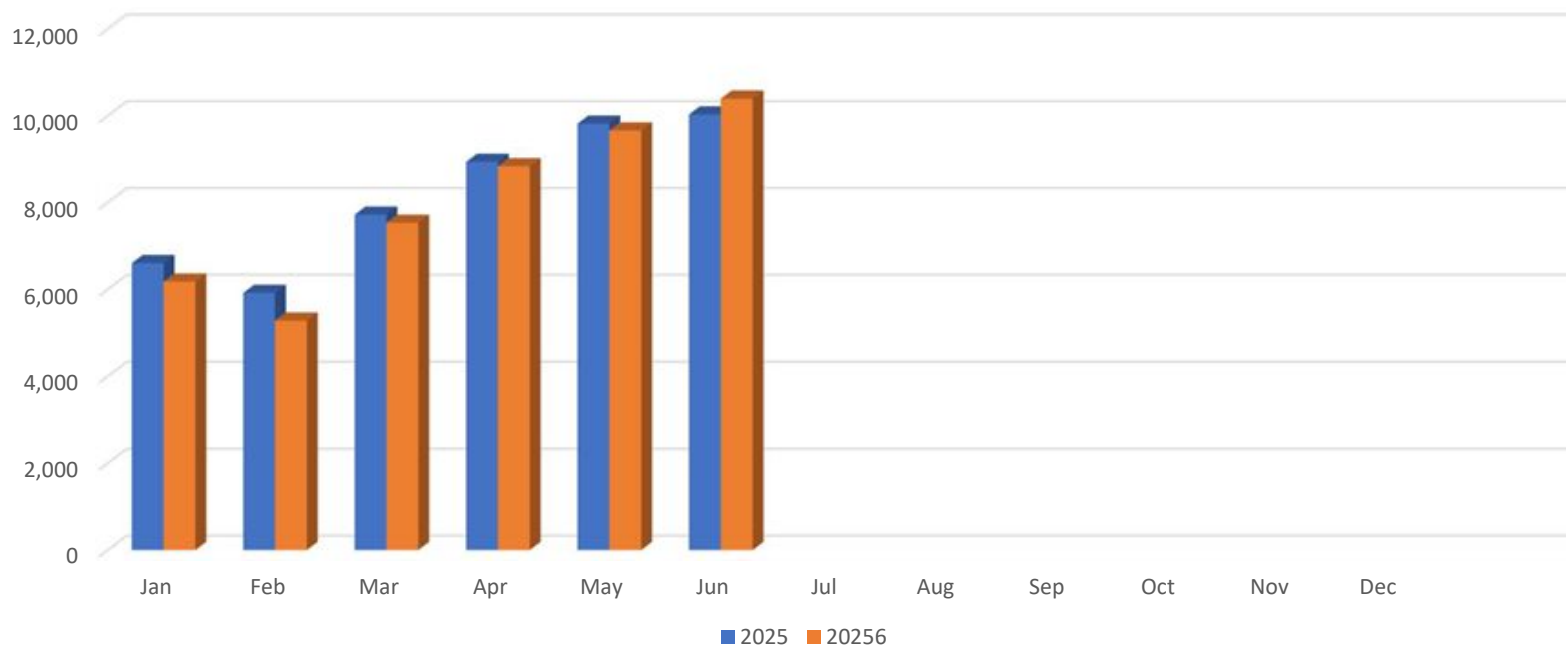
Vehicles Less than 20 Feet Carried 2025 - 2026



Freight Trucks (Trucks 20 ft and over) Carried June 2026 vs. 2025

		Monthly Variance vs. 2025	Monthly % Difference vs. 2025			YTD Variance vs. 2025	YTD % Difference vs. 2025
Martha's Vineyard Route	▲	204	3.3%		▼	-1,201	-3.9%
Nantucket Route	▲	160	4.1%		▲	53	0.3%
Total Trucks	▲	364	3.6%		▼	-1,148	-2.3%

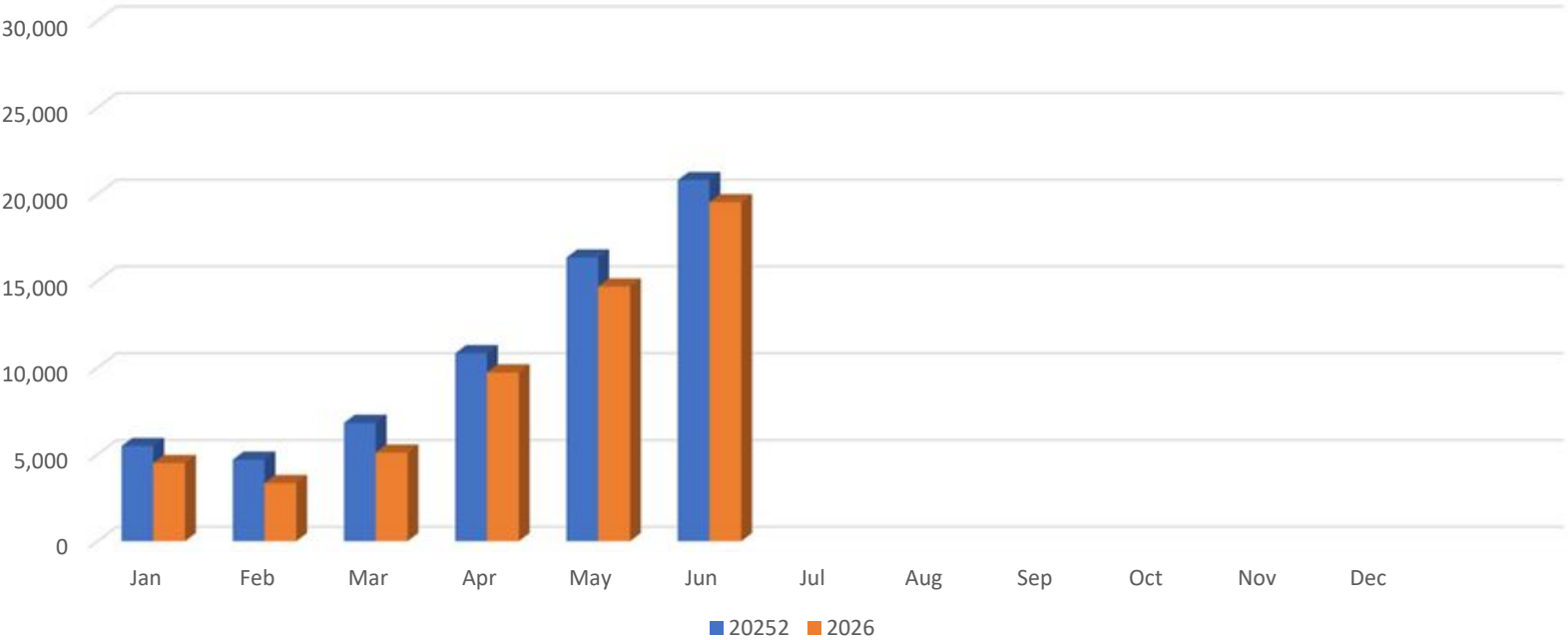
Trucks (20 Feet & Over) Carried 2025 - 2026



Cars Parked – June 2026 vs. 2025

		Monthly Variance vs. 2025	Monthly % Difference vs. 2025			Y-T-D Variance vs. 2025	Y-T-D % Difference vs. 2025
Martha's Vineyard Route	▼	-1,128	-6.8%		▼	-7,272	-13.5%
Nantucket Route	▼	-144	-3.5%		▼	-816	-7.4%
Total Cars Parked	▼	-1,272	-6.1%		▼	-8,088	-12.5%

Cars Parked 2025 - 2026



Trip Summary Report – June 2026

	Scheduled		Cancelled for						
MV Route	Budgeted	Available	Mechanical	Weather	Traffic	Schedule	Crew	Unscheduled	Total
June	1,626	36	10	6	4	0	0	2	1,644
YTD	7,980	52	28	181	358	0	5	8	7,468
YTD %			0.35%	2.25%	4.46%	0.00%	0.06%		
NT Route	Budgeted	Available	Mechanical	Weather	Traffic	Schedule	Crew	Unscheduled	Total
June	840	0	0	2	1	0	0	3	840
YTD	3,502	4	42	61	35	0	2	28	3,394
YTD %			1.20%	1.74%	1.00%	0.00%	0.06%		
Total	Budgeted	Available	Mechanical	Weather	Traffic	Schedule	Crew	Unscheduled	Total
June	2,466	36	10	8	5	0	0	5	2,484
YTD	11,482	56	70	242	393	0	7	36	10,862
YTD %			0.61%	2.10%	3.41%	0.00%	0.06%		
2025			0.41%	1.81%	2.77%	0.84%	0.10%		
2026 Oak Bluffs Trip Diversions - YTD 60									
2025 Oak Bluffs Trip Diversions - YTD 77									

Financial Snapshot

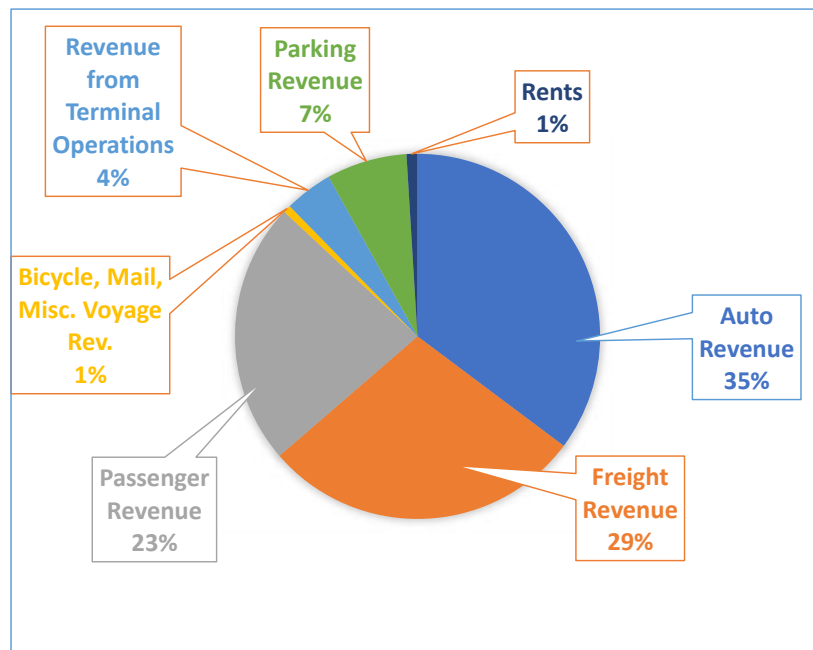
	June	2026 Actual vs. Budget			YTD	2026 Actual vs. Budget	
Revenues & Income							
Operating Revenues	\$19,021,175	-\$180,773	▼		\$63,800,397	-\$1,325,461	▼
Other Income	298,877	-88,707	▼		5,204,222	-756,740	▼
Total Revenue	19,320,052	-269,480	▼		69,004,619	-2,082,201	▼
Expenses & Deductions							
Operating Expenses	13,923,412	-118,142	▼		75,935,829	-2,340,914	▼
Income Deductions	162,109	-86,978	▼		1,184,297	-72,140	▼
Total Expenses	\$14,085,521	-\$205,120	▼		\$77,120,126	-\$2,413,054	▼
Net Operating Income/Loss	\$5,234,531	-\$64,360	▼		-\$8,115,507	\$330,853	▲

Operating Revenues – June 2026 vs. Budget

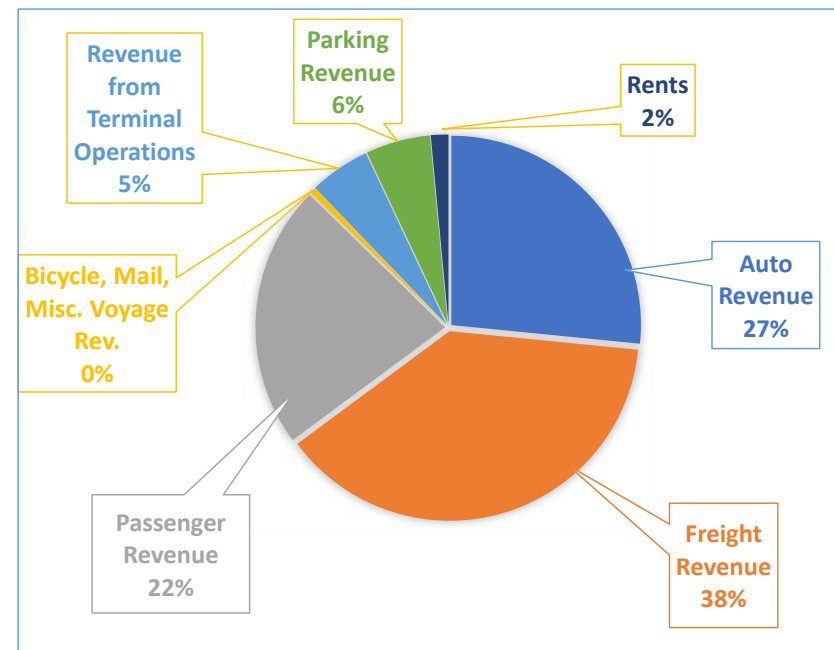
		Monthly Variance vs. Budget	Monthly % Difference vs. Budget			YTD Variance vs. Budget	YTD % Difference vs. Budget
Waterline Revenues							
Automobile Revenue	▼	-\$262,023	-3.8%		▼	-\$757,970	-4.3%
Freight Revenue	▲	190,699	3.7%		▼	-220,969	-0.9%
Passenger Revenue	▼	-101,323	-2.2%		▼	-995,198	-6.5%
Misc. Voyage Revenue	▼	-692	-0.5%		▼	-15,799	-4.8%
Term. Oper. Revenue	▲	132,122	19.4%		▲	698,370	26.8%
Parking Revenue	▼	-173,802	-11.4%		▼	-254,583	-6.8%
Rent Revenue	▲	34,246	22.6%		▲	220,688	30.0%
Total Operating Revenue	▼	-\$180,773	-0.9%		▼	-\$1,325,461	-2.0%
Total Other Income	▼	-\$88,707	-22.9%		▼	-\$756,740	-12.7%
Total Operating & Other	▼	-\$269,480	-1.4%		▼	-\$2,082,201	-2.9%

Operating Revenues - 2026

June



January – June

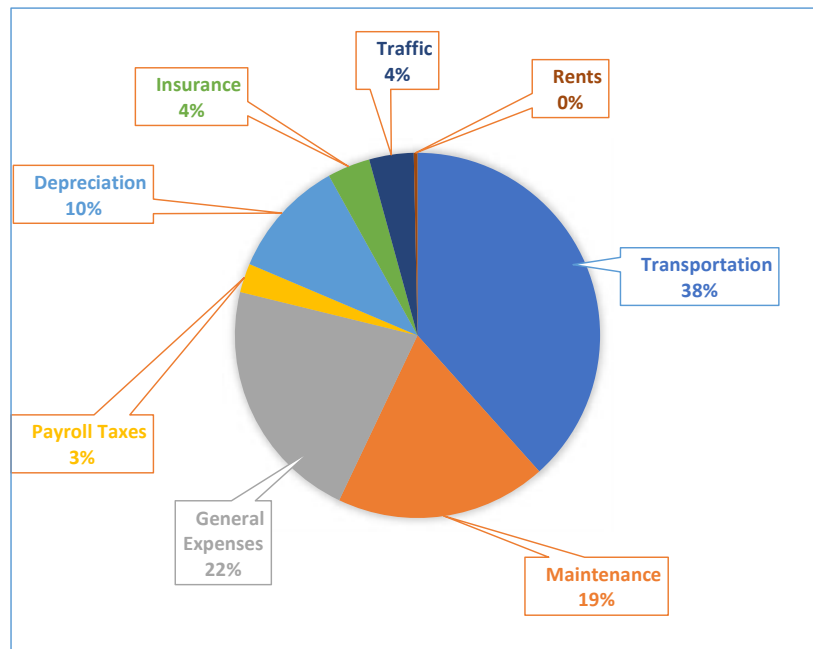


Operating Expenses – June 2026 vs. Budget

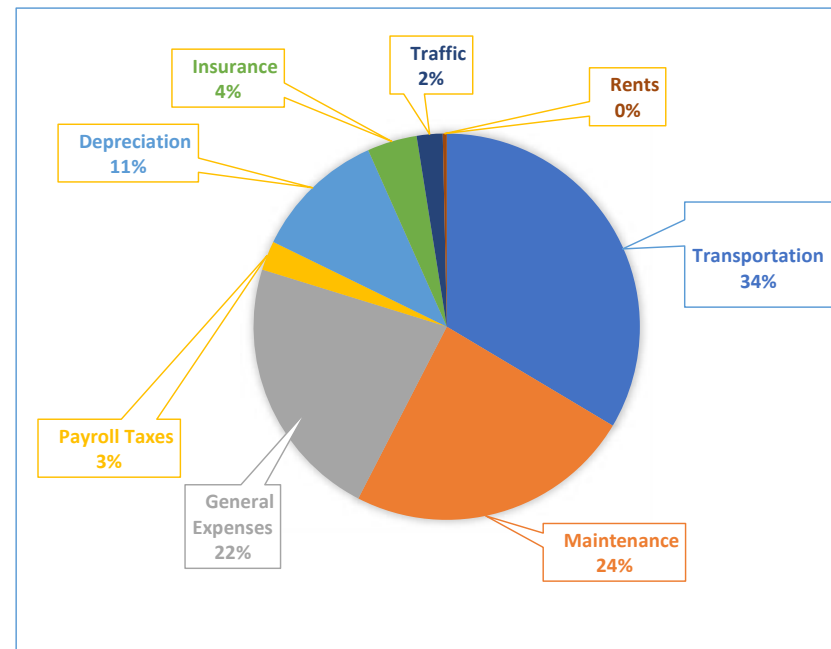
		Monthly Variance vs. Budget	Monthly % Difference vs. Budget			YTD Variance vs. Budget	YTD % Difference vs. Budget
Operating Expenses							
Maintenance	▼	-\$172,393	-6.2%		▼	-\$1,062,248	-5.5%
Depreciation & Amortization	▼	-33,260	-2.2%		▼	-467,700	-5.3%
Vessel Operations	▼	-66,002	-1.8%		▼	-123,978	-0.7%
Terminal Operations	▲	435	0.0%		▲	792,068	10.0%
Traffic Expense	▲	127,971	30.4%		▼	-76,478	-4.4%
General Expense	▲	30,182	1.0%		▼	-1,277,046	-7.0%
Insurance	▲	17,838	3.5%		▲	94,336	3.1%
Rents Expense	▼	-8,442	-15.5%		▼	-122,941	-32.9%
Payroll Taxes	▼	-14,470	-3.9%		▼	-96,927	-5.0%
Total Operating Expenses	▼	-\$118,142	-0.8%		▼	-\$2,340,914	-3.0%
Total Other Expenses	▼	-\$86,978	-34.9%		▼	-\$72,140	-5.7%
Total Operating & Other	▼	-\$205,120	-1.4%		▼	-\$2,413,054	-3.0%

Operating Expenses - 2026

June



January – June



Cash Status Summary

	June 30, 2026	
	Balance	Variance
Operations Funds	\$32,070,134	- \$3,150,497
SPECIAL PURPOSE FUNDS		
Sinking Fund	\$16,650,891	- \$219,279
Replacement Fund	\$7,260,959	\$5,577,409
Reserve Fund	\$4,737,913	\$530,463
Bond Redemption Fund	\$201,065	- \$18,985
Capital Improvement Fund	\$22,060	-\$111,940

2026 vs 2025 Advanced Bookings - Reservations

	Martha's Vineyard Route				Nantucket Route		
	2025	2026	% Change		2025	2026	% Change
August	55,596	55,179	- 0.8%		12,485	12,894	3.3%
September	23,569	25,155	6.7%		7,799	8,106	3.9%
October 1-15	6,252	6,347	1.5%		2,881	2,788	-3.2%
Total	85,417	86,681	1.5%		23,165	23,788	2.7%

Traffic Statistics as of 7/31/25 and 7/31/26

2026 vs 2025 Advanced Bookings - Deckspace

	Martha's Vineyard Route				Nantucket Route		
	2025	2026	% Change		2025	2026	% Change
August	70,122	69,920	- 0.3%		21,722	22,306	2.7%
September	35,941	38,336	6.7%		15,325	15,962	4.2%
October 1-15	11,949	12,229	2.3%		6,429	6,465	0.6%
Total	118,012	120,485	2.1%		43,476	44,733	2.9%
Traffic Statistics as of 7/31/25 and 7/31/26							

Passengers Carried – July 1-21, 2026 vs. 2025

		Monthly Variance	Montly % Difference			YTD Variance	YTD % Difference
Martha's Vineyard Route	▼	-7,017	-3.1%		▼	-62,383	-5.1%
Nantucket Regular Ferry	▲	1,874	8.3%		▲	5,786	4.6%
Nantucket Fast Ferry	▲	109	0.4%		▼	-2,691	-2.2%
Nantucket Route Subtotal	▲	1,983	3.9%		▲	3,095	1.2%
Total Passengers	▼	-5,034	-1.8%		▼	-59,288	-4.0%

Vehicles Carried – July 1-21, 2026 vs. 2025

		Monthly Variance vs. 2026	Monthly % Difference vs. 2026			YTD Variance vs. 2026	YTD % Difference vs. 2026
Martha's Vineyard Route							
Standard Fare Autos	▼	-644	-2.5%		▼	-4,666	-4.2%
Standard Fare Trucks	▲	92	2.9%		▼	-1,147	-4.6%
Excursion Fare Autos	▼	-141	-2.0%		▼	-607	-0.7%
Excursion Fare Trucks	▼	-153	-7.7%		▼	-946	-3.7%
20 Feet & Over Trucks	▲	54	1.3%		▼	-1,147	-3.3%
Total – Martha's Vineyard	▼	-792	-1.9%		▼	-8,513	-3.0%
Nantucket Route							
Standard Fare Autos	▼	-66	-1.4%		▲	328	1.7%
Standard Fare Trucks	▼	-53	-6.9%		▲	229	3.7%
Excursion Fare Autos	▲	89	10.4%		▲	824	6.7%
Excursion Fare Trucks	▲	78	18.5%		▲	413	6.9%
20 Feet & Over Trucks	▲	143	5.5%		▲	196	0.9%
Total – Nantucket	▲	191	2.1%		▲	1,990	3.1%
Total Vehicles	▼	-601	-1.2%		▼	-6,523	-1.9%



SQMS Update

WOODS HOLE, MARTHA'S VINEYARD AND NANTUCKET STEAMSHIP AUTHORITY

Port Council Meeting 08-04-2026

Internal Audit 2026

May 18th - 21st, 2026.

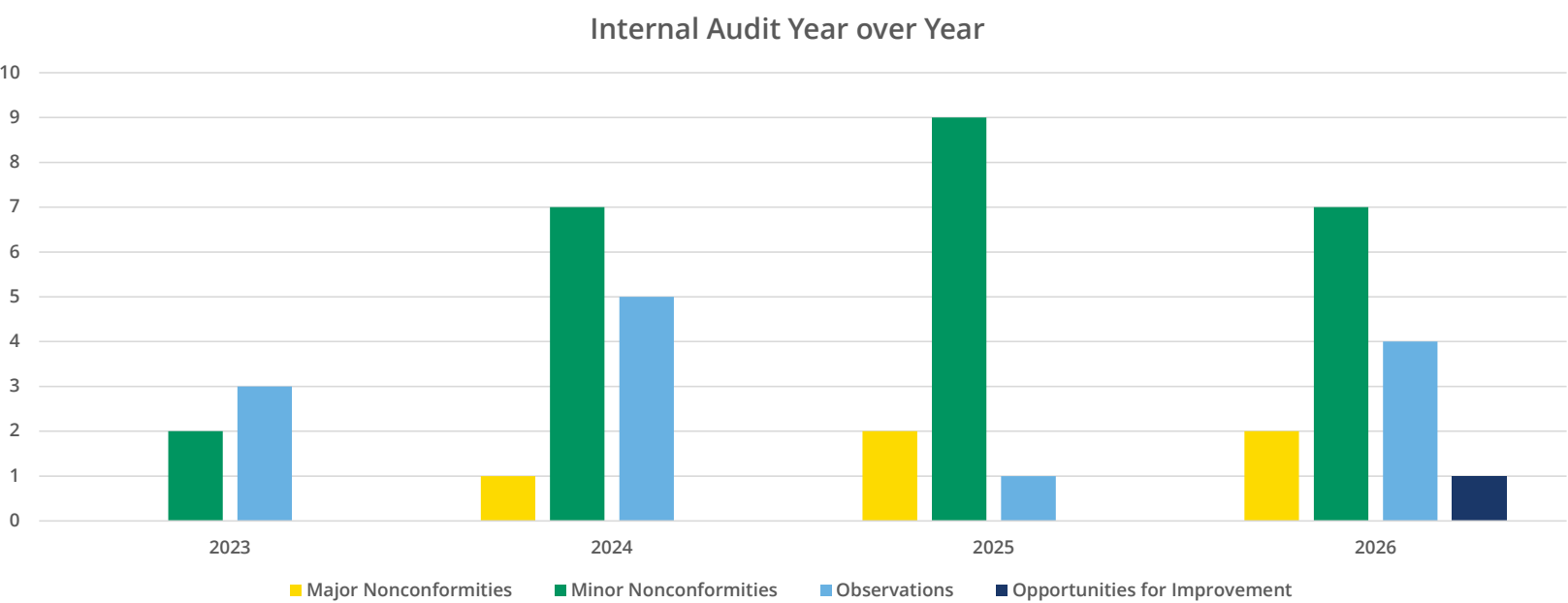
Audit Details:

- Sample Audit
- All vessels in operation
- All shoreside functions
- Total Findings
 - 14

8/4/2026

MAJOR NC	MINOR NC	OBSERVATION	OFI
• Vessels USCG Master Key	• Event Reporting NC/CA	• Safety Quality Management System Feedback	• Safety Quality Management System process for a functional review and approval process
	• Management Review	• Job Hazard Analysis	
• Learning Management System (LMS) Training	• Vessel Drill Schedule	• Mate Training	
	• Uncontrolled Manuals	• Master's Handover Notes	
	• Open 2025 Internal Audit Findings	• Vessel Memorandum	
		• Deck Intrinsic Radios	

Internal Audit Year over Year



Upcoming RINA Audits

International Safety Management System (ISM)

- Recognized Organization (RO)
RINA
 - 31 August 2026

International Organization for Standardization (ISO) 9001

- RO RINA
 - TBA Fall 2026
 - Recertification Audit
 - Audit Plan TBA

8/4/2026

- ISM Audits will include:
 - Document of Compliance (DOC)
Company Annual Audit
 - MONOMOY, Interim Audit
 - IYANOUGH, Intermediate Audit
 - WOODS HOLE, Intermediate Audit
 - ISLAND HOME, Intermediate Audit



WOODS HOLE, MARTHA'S VINEYARD AND NANTUCKET STEAMSHIP AUTHORITY

4

RINA Contract Review (Projected)

RINA Contract 13-2022 (dated 9.30.2022)

ISO Complete – 3yr contract

ISM Ongoing – 5yr contract

- ISM DOC renewal 2028
- ISM SMC Intermediates 2027/2028

*Costs in bold are future forecasts for 2026. Travel Costs have not been forecasted.

8/4/2026

Service	Locations	Interim Audit Cost (960)	Initial Audit Cost (1200)	Intermediate Audit Cost (960)	Total Awarded	Remaining Budget	Total Contract Award	Total Remaining	
ISM	MV Martha's Vineyard	960	1200	960.00	\$ 43,200.00	\$ (10,560.00)	\$ 94,360.00	\$ (6,993.42)	
ISM	MV Nantucket	960	1200	960.00					
ISM	NV Island Home	960	1200	960					
ISM	MV Katama	960	1200	SOLD					
ISM	MV Woods Hole	960	1200	960					
ISM	MV Gay Head	960	1200	SOLD					
ISM	MV Eagle	960	1200	960.00					
ISM	MV Sankaty	960	1200						
ISM	MV Monomoy	960							
ISM	MV Aquinnah	960	1200						
ISM	MV Iyanough	960	1200	960					
ISM	MV Barnstable	960	1200						
ISM	MV Governor	960	1200						
Service	Locations	Initial 4200	Annual 3,400	Renewal 4,200	Total Awarded	Remaining Budget			
ISM	Admin Building	4200	10,200		\$ 18,600.00	\$ (4,200.00)			
10,000.00 USD for Travel Costs over span of Agreement including Miles,Lodging and food vessels					Total Awarded	Remaining Budget			
Service	Locations	Interim Audit Cost	Initial Audit Cost	Intermediate Audit Cost	\$ 10,000.00	\$ 7,766.58			
Travel - ISM	MV Martha's Vineyard	87.86	45.38	394.79					
Travel - ISM	DOC	1724.63	2519.81						
Travel - ISM	MV Nantucket	87.86	37.13	879.37					
Travel - ISM	NV Island Home	53.63	45.3						
Travel - ISM	MV Katama	90.75	41.3	SOLD					
Travel - ISM	MV Woods Hole	47.44	45.3						
Travel - ISM	MV Gay Head	105.04	2984.39	SOLD					
Travel - ISM	MV Eagle	94.88	806.88	181.5					
Travel - ISM	MV Sankaty	53.63	45.3						
Travel - ISM	MV Monomoy								
Travel - ISM	MV Aquinnah	162.88	781.35						
Travel - ISM	MV Iyanough	43.32	45.3						
Travel - ISM	MV Barnstable	2052.05	2023.34						
Travel - ISM	MV Governor	37.13	45.3						
Travel - ISM	Admin Building	2203.74	N/A						
2023 Audits should not exceed 11660.00				24 Month Survey 5,450	Total Awarded	Remaining Budget			
Service	Locations	Initial Audit 2023	Year 2024	Year 2025	\$ 22,560.00	\$ -			
ISO	Admin Building	11660.00	5450	5450					

WOODS HOLE, MARTHA'S VINEYARD AND NANTUCKET STEAMSHIP AUTHORITY

5

Questions?

Engineering and Maintenance Projects Updates

WOODS HOLE, MARTHA'S VINEYARD AND NANTUCKET STEAMSHIP
AUTHORITY

PORT COUNCIL AUGUST 4TH, 2026

***MV Barnstable
2026 Dry Dock at
Thames River
Shipyard
June 10th – July 15th
Estimated Completion
August 14th***



08/04/2026

Item number	Sub Item Number	Item Description	Commence Date	% Complete
001		Dry Docking & Undocking	6/23/2026	50%
002A		Hull & Internal - Inspection & Repair	6/12/2026	70%
002B		UT Survey (1500 UT Shots) Add'l UT Shots:	6/30/2026	95%
003A		Hull - Clean, Prepare, Paint	6/24/2026	80%
003B		Hull - Replace Anodes (110 Anodes)	6/23/2026	70%
003C		Commercial Blasting & Coating Application	6/24/2026	95%
004		Temporary Services incl Bilge Slops	6/14/2026	75%
005		Sea Valve Cleaning & Overhaul	6/23/2026	95%
006A		Shafts, Bearings, Seals & Couplings Inspections	6/30/2026	100%
006B		Shafts - Removals, Transport, Repair & Re-Install Shaft Couplings - Disassemble, Inspect, Rebuild & Other Services	6/30/2026	50%
006C			6/30/2026	65%
006D		Shaft Rubber Cutless Bearings, Removal & Re-Installation	6/30/2026	65%
006E		Shaft Seal- Inspect, Dissassemble	6/29/2026	50%
007		Propellers	6/29/2026	50%
008A		Rudders Bearing Clearance Inspections	6/29/2026	100%
008B		Rudders Bearing Replacement	6/29/2026	50%
008C		Rudder Removal and Replacement	6/29/2026	50%
011		Technical Data and Reports	6/14/2026	0%
012		Bow & Stern Thrusters Inspection & Service & New HPUs	6/29/2026	75%
015		Seachest Vent Modifications	6/29/2026	95%
016		Skeg Extension	6/29/2026	75%
017		Neptune 2 Installation	7/6/2026	75%

WOODS HOLE, MARTHA'S VINEYARD AND NANTUCKET STEAMSHIP AUTHORITY

2

MV Barnstable 2026 Dry Dock Financial Snapshot



08/04/2026

Contract Item Number	Item Description		Cost
001	Dry Docking & Undocking		\$ 90,960.00
002A 002B	Hull and Internals: Inspection & Repair, Survey		\$ 24,800.00
003A, 003B, 003C	Hull: Clean, Prepare, Paint, Anodes, Commercial Blast		\$ 265,432.00
004A, 004B	Temporary Services, Slop Removals		\$ 37,700.00
005	Sea Valve Cleaning and Overhaul		\$ 34,801.91
006A, 006B, 006C, 006D, 006E	Shafts, Bearings & Couplings, Shaft Removals and Inspections		\$ 242,848.08
007	Port and Starboard Propeller Blade Removal, Inspections, Repairs, and Reinstall		\$ 85,202.72
008A, 008B, 008C	Rudder Inspections, Bearing Replacements		\$ 104,014.98
011	Hull Plate Replacement & Repairs		\$ -
012	Bow Thruster Inspection & Service		\$ 432,830.00
015	#3 SSG Engine & Alternator Overhaul		\$ 12,678.00
016	Two Pilot House Overhead Tile Replacement		\$ 131,608.00
01701	Deck Port Side Deck Covering Replacement		\$ 221,545.45
***	Vessel Transportation Cost	\$ (22,000.00)	\$ 22,000
	Contract Total		\$ 1,706,421
Change Orders			
001	Crop and replace damaged STB bow hull plate = 10'x4' and 3 damaged frames.	\$ 26,020.00	
002	Prep, clean, prime, apply mastic system, and hull coatings to (4) ICCP anodes	\$ 12,634.82	
003	Crop and replace port side shell plate. Crop and renew damaged WT BHD.	\$ 8,361.00	
005	Clean sewage tank for USCG inspection.	\$ 11,500.00	
006	Replace 2" union on tank top	\$ 8,220	
007	HPU Foundation Mods	\$ 7,802.00	
008	Potable Water Tank Coatings	\$ 28,382.00	
009	USCG 835 Crop and Renew Old Vent in Bulkhead	\$ 5,203.00	
	Total Change Orders & Credits	\$ 52,537.82	
	Grand Total	\$ 1,758,958.96	
	Total Contract Items		\$ 1,586,417
	Total Credits	\$ 86,122.82	

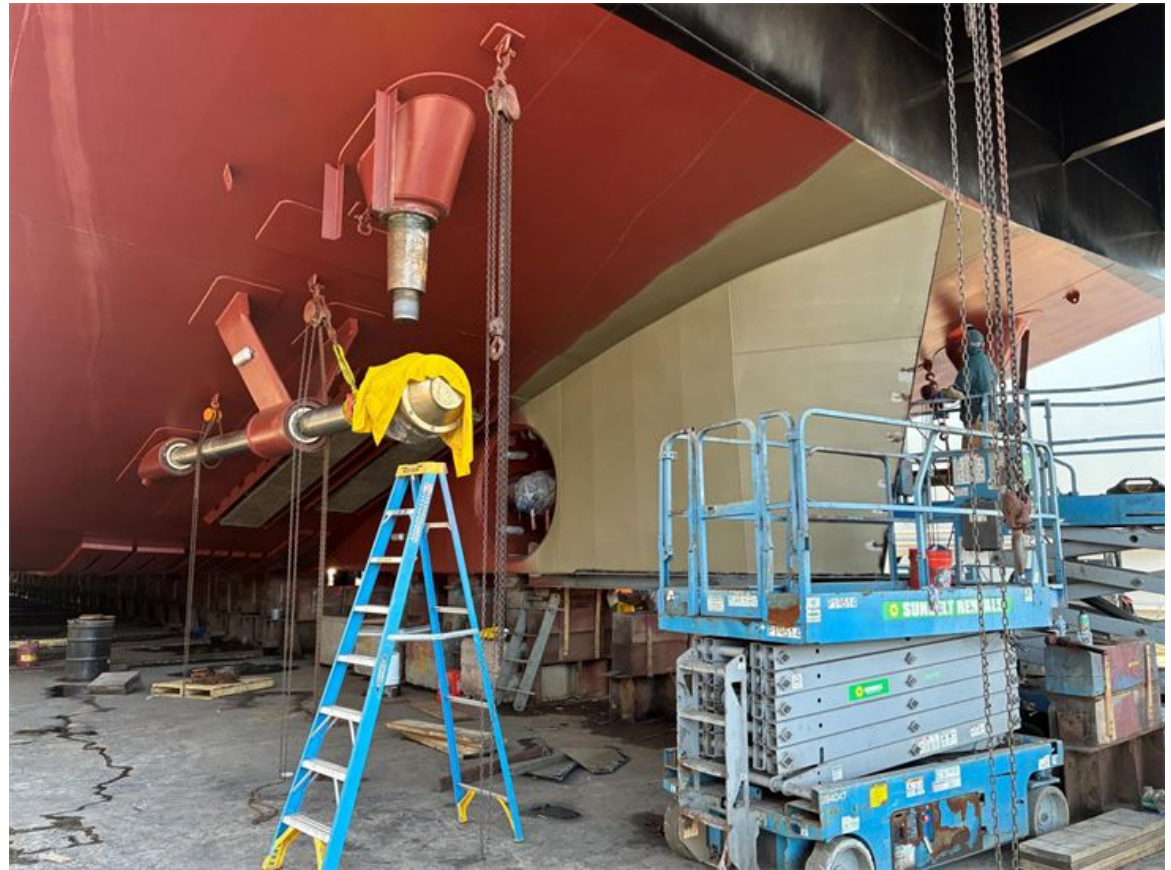
WOODS HOLE, MARTHA'S VINEYARD AND NANTUCKET STEAMSHIP AUTHORITY

3

MV Barnstable 2026 Dry Dock



08/04/2026



WOODS HOLE, MARTHA'S VINEYARD AND NANTUCKET STEAMSHIP AUTHORITY

4

Upcoming Projects



08/04/2026

M/V Sankaty Dry Dock Spec is on the street.

- Bids open August 6th.

M/V Woods Hole Dry Dock Specs are on the street.

M/V Iyanough Dry Dock Specs have been submitted to be advertised.

Fairhaven Transfer Bridge Replacement Project Specs are under development and review.

Working with an Engineering Firm to Develop Vineyard Haven Pier Repair Phase 2 Documents.

WOODS HOLE, MARTHA'S VINEYARD AND NANTUCKET STEAMSHIP AUTHORITY

5

Item 3.c

Woods Hole Terminal Reconstruction Project

To be presented

TRUE NORTH STATUS SUMMARY 8-4-2026

Recent Progress:

- R1.5 received from Edea
- Policy Phase III drafted
- Summer Townhall & Shipper meetings
- E-Dea onsite for a week in July

Upcoming Key Activities:

- R1.5.1 due Friday
- Finalize website launch plan
- Policy phase III vote
- R1.5 testing kickoff
- Finalize training plan
- Next Beta Group Meeting ~8/25

Business Decisions – in process:

- Procurements (Infrastructure)
- Expand Testing Capacity
- Policy Phase III
- Refine data migration plan
- Terminal Operations Flow (i.e., scanning)
- Testing (functional and performance)
- Identify training resource
- Training Plan Agreement

Key Risks & Issues:

- Resource capacity (IT & Ops)
- Current policies unclear/undocumented (policy vs configuration)
- Change fatigue
- Staff training

Key Milestone	Green	On track; will complete as planned
Legend:	Yellow	Planned delivery at risk
	Red	Will miss planned delivery

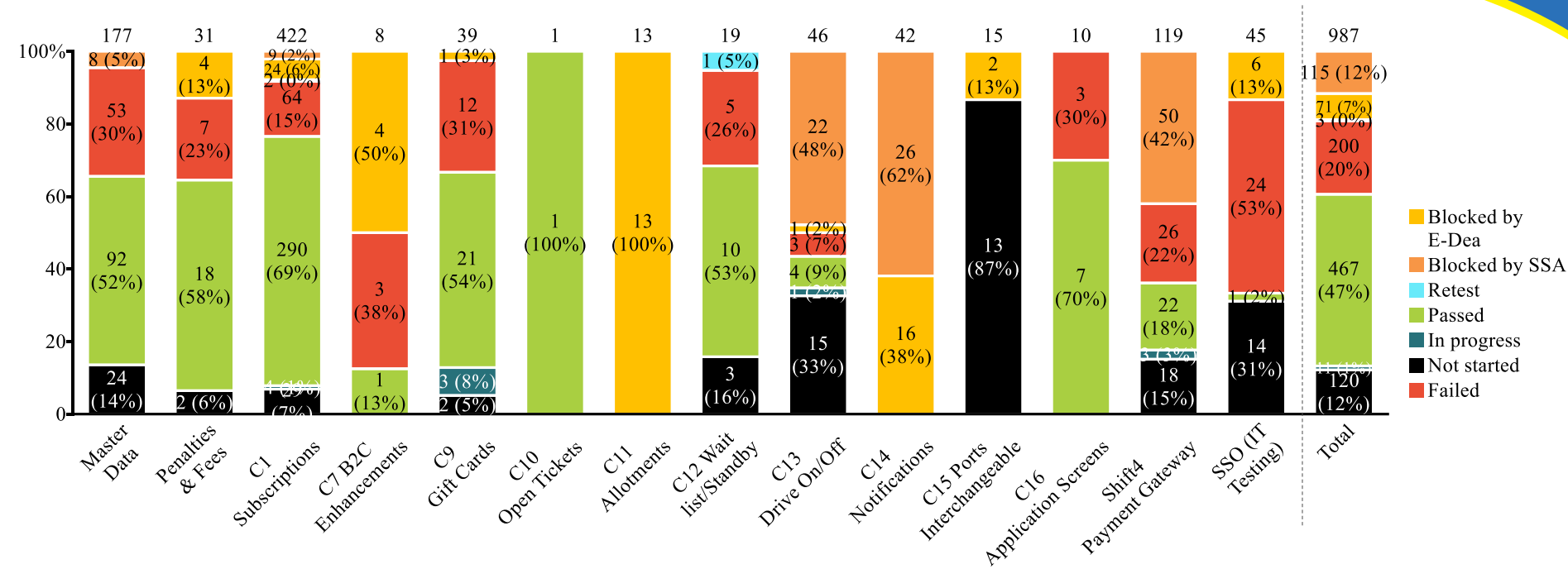
Workstream	Status	Owner	Recent Action	Upcoming Action
Reservation System		Mark A	System configuration & testing underway Payment release 7/17, 1.4 release	R1.5 release delayed – 8/7 Testing revealed system quality issues
Data Migration		Steve	Data workshop with E-Dea; Drafted migration plan; meetings on data migration needs	Working internally and with EDea; refining project timeline to ensure we can meet data migration deliverables
Launch Readiness		Alison	Refining R1/R2 and 30/60/90-day plans	Revisit following configuration discussions Start of preseason process is 60 days out
Master Data		Mark A	Upload Master Data to TEST ahead of R1.5 release	Test R1.5 release
Testing		Mark A	Kickoff testing fourth release on 7/8 – delayed (E-Dea) Payment gateway release delayed until 7/17 (E-Dea)	Need to clear blocked test cases from 1.1, 1.2, 1.3, and 1.4 R1.5 release 8/7
Operations Redesign		Mark A	Board approved Policy Phase II	Continue Nantucket standby & Blue Line redesign Policy Phase III to be shared with Board
Policies		Mark A	Board approved Policy Phase II	Policy Phase III to be refined and shared with Board
Procurement		Mark R	Shared procurement plan with IT Steering in April meeting	Board to review procurement plan/budget
Website		Mark A, Steve	Intrasystems started work on new website Defined work needed for new website	Website development & content update Finalize cutover/launch plan Website phase III SOW
Preseason Portal		Mark A, Steve	SOW approved; preseason architecture and environment planning completed. Dangerous Goods API documentation shared on Confluence. EXIS HazCheck integration planning PO approved and FiServe next steps are pending response. Progress depends on E-Dea completing testing and providing results for review. Gift card approach finalized, development and certification testing are underway.	E-Dea to confirm preseason testing and production readiness date - delayed E-Dea releasing R1.5.1 on 8/7
Payment Gateway		Mark R, Steve		Release of Shift4 solution now in testing
Business Central		Mark R, Steve	Change request for the aggregate cost center reconciliation API. Integrato is configuring the BC extension to pull required notification services from SSA's environment	Revise transaction reporting from EDea Finalize API integration
Internal Infrastructure (Network, Software, & Hardware)		Steve	Alvarado site visit, defined pathway & milestones for pedestal procurement; outstanding questions resolved by SSA	Oak Bluffs, Hyannis terminals
External Infrastructure		Mark A	Electrical work review (boxes, poles, etc.); locations meeting 3/2 & 3/9 Woods Hole terminal plans	Bid out in July, bring to the Board in August GGD completing bid documents: WH done, other terminals Timing is challenged by the Woods Hole construction
Customer Comm & Training		Mark A, Sean	Reviewed comms and training needs Met with trainer under state contract	Defining communication software/service needs Need to select a trainer (Ops) - received SOW from potential trainer
Change Management		Mark A	July monthly newsletter shared Beta group next meeting 7/28 at 5 pm	Policy Phase III Upcoming beta group meeting 8/25
Integrations		Steve	E-Dea received agreement document to sign with EXIS; Board approved SOW for Travel Alerts integration SSA approved CarsAPI solution SSO testing (R1.4)	E-Dea to determine release of vehicle lookup solution Data Mart testing Begin Twilio integration & finalize outstanding details

R1.4 TESTING UPDATE



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R1.4 Testing Status as of 8/3/26



GO LIVE CONTINGENCY PLAN



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- A) Postpone R1B by a month (+3-4 weeks)
 - Need to run query about when spring break reservations are made (Accounting)
 - Can also move R1A back a few weeks
 - 1/5/27
- B) Compress Headstart at end of February (+2 weeks)
- C) Split general opening
 - Use old system through Spring 2027; use old system for bulks
 - R1A for Headstart; wait until general opening for usage



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STRATEGY + TECHNOLOGY INITIATIVE

PHASE III PROPOSED POLICY CHANGES

CONTENTS

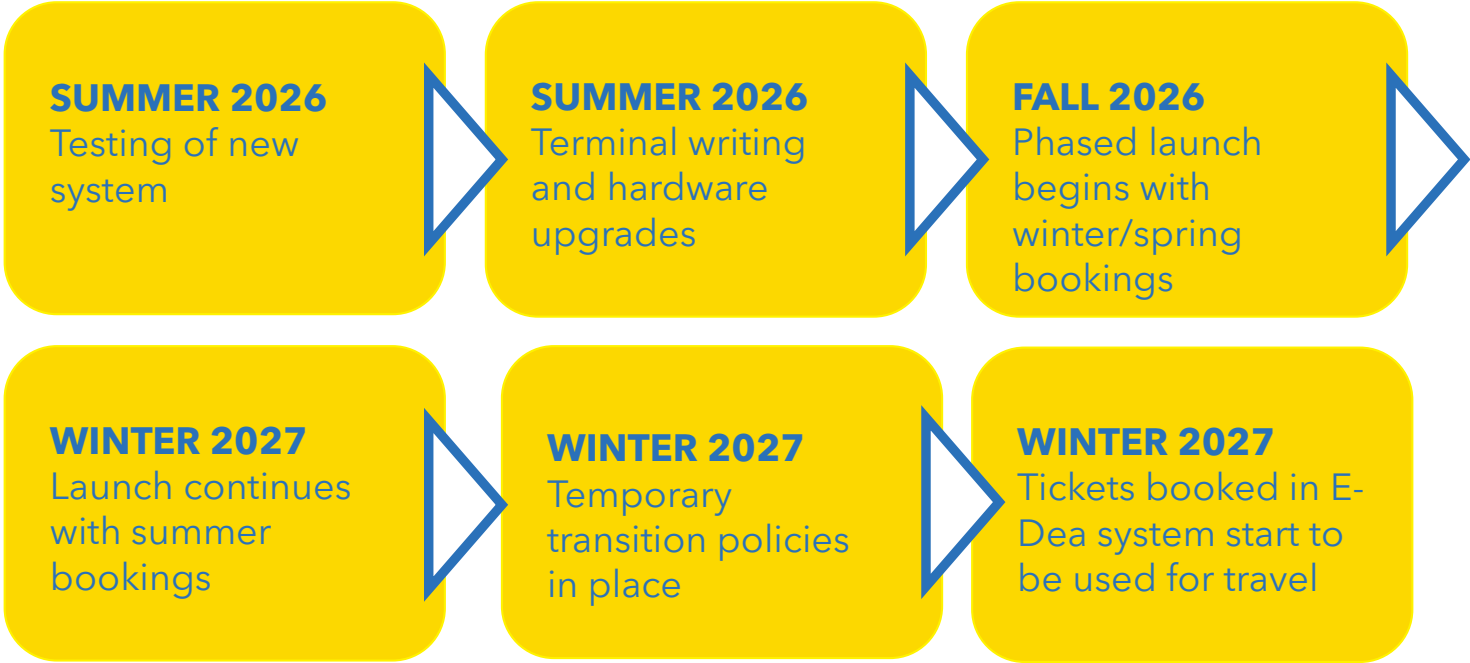
- + **Implementation timeline**
- + **Items affected by the transition period**
- + **Account updates for all customers**
- + **Accessibility Pass updates**
- + **E-Bike and e-scooter policy**
- + **Updates to Head Start for Preferred and Excursion Program customers**
- + **Next steps**



IMPLEMENTATION TIMELINE



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ITEMS AFFECTED BY THE TRANSITION PERIOD



ITEMS AFFECTED BY THE TRANSITION PERIOD



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**John B.
Traveler**



COUPON BOOKS

- + Freeze date on usage in the old system
- + Legacy coupon books will become open tickets



GIFT CARDS

- + Sales suspended August 1, 2026



EXCURSION CUSTOMERS

- + All trips will be available as one-ways in between time E-Dea bookings start and when E-Dea tickets are used for travel

ACCOUNT UPDATES FOR ALL CUSTOMERS



ACCOUNT UPDATES FOR ALL CUSTOMERS

- + **1 - The current accounts**
- + **2 - The new accounts**
- + **3 - What are the benefits and differences?**



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**Accounts don't
need an email
address**



**Joint users on
a single
account**



**Can share
assets with
joint users**

ACCOUNT UPDATES FOR ALL CUSTOMERS

- + 1 - The current accounts
- + 2 - **The new accounts**
- + 3 - What are the benefits and differences?



All accounts must have an email address



New accounts will get assigned to the primary email address on the old account



Users can name "subusers" (like a spouse or partner) on their new account



Former joint users must make separate accounts to access full range of benefits (like more Head Start reservations)

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ACCOUNT UPDATES FOR ALL CUSTOMERS

- + **1** - The current accounts
- + **2** - The new accounts
- + **3** - **What are the benefits and differences?**



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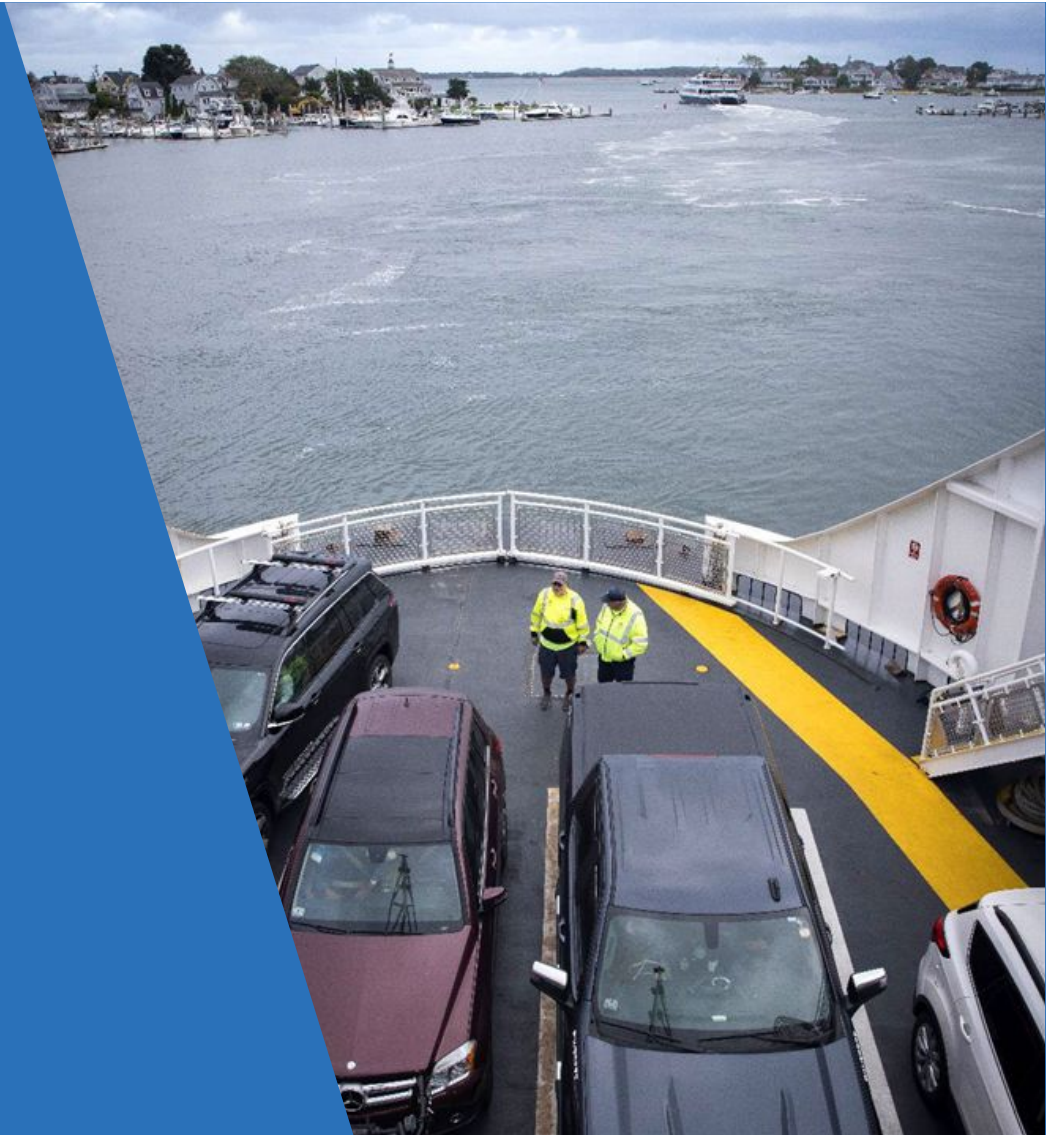
Benefits for the new accounts:

- + Greater customer autonomy
- + No more remembering an account number
- + Helps eliminate duplicate accounts
- + Subusers can utilize reservations made by main account holder

Differences:

- + No joint accounts
- + Possibly multiple accounts per household
- + No sharable assets to joint users
- + Each user/account must now participate in Head Start for maximum reservations

E-BIKE AND E-SCOOTER POLICY





E-BIKE AND E-SCOOTER POLICY

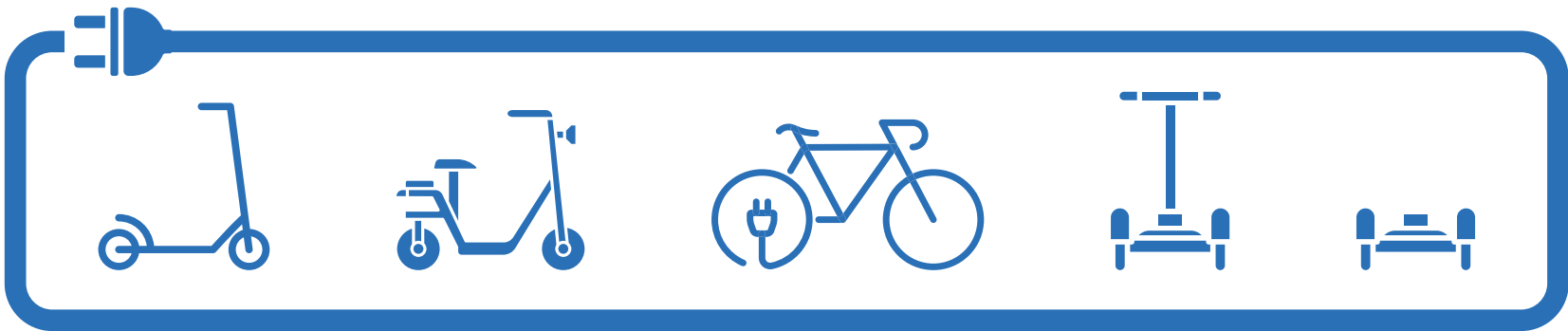
- + 1 - Definitions
- + 2 - General requirements
- + 3 - Boarding and stowage

DEFINITIONS

E-bike: A bicycle equipped with an electric motor and rechargeable battery.

E-scooter: A stand-up or seated scooter powered by a rechargeable battery.

Lithium-ion battery: A rechargeable battery commonly used to power e-bikes and e-scooters.



E-BIKE AND E-SCOOTER POLICY

- + **1** - Definitions
- + **2** - **General requirements**
- + **3** - Boarding and stowage requirements



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GENERAL REQUIREMENTS

Requirements must be followed, unless otherwise directed by authorized personnel. Crew members have the authority to refuse any device that presents a safety concern.

- + **Only commercially-manufactured e-bikes and e-scooters.**
- + **Must appear to be in safe operating condition and free of visible damage, evidence of overheating, swelling batteries, exposed wiring, or signs of fire damage.**
- + **Modified batteries or homemade battery systems are prohibited.**
- + **Batteries shall remain installed in the device.**
- + **Batteries shall not be charged while aboard the vessel.**
- + **Damaged, recalled, or defective batteries are prohibited.**
- + **Battery terminals shall be protected from accidental short circuits when batteries are transported separately.**

E-BIKE AND E-SCOOTER POLICY

- + **1** - Definitions
- + **2** - General requirements
- + **3** - **Boarding and stowage requirements**



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BOARDING AND STOWAGE REQUIREMENTS

- + **Must be walked, not ridden, on and off the vessel.**
- + **Riding is prohibited on docks, ramps, gangways, and vessel decks.**
- + **Crew may direct passengers to designated boarding locations.**
- + **Must not obstruct passengers or emergency exits during boarding.**
- + **Secured only in designated SSA-approved storage areas.**
- + **Shall not block emergency exits, firefighting equipment, escape routes, or wheelchair access.**
- + **Devices shall be secured to prevent movement due to vessel motion.**

ACCESSIBILITY PASS UPDATES



ACCESSIBILITY PASS UPDATES

- + **1 - Purpose and categories**
- + **2** - The current Accessibility Pass requirements
- + **3** - The new Accessibility Pass requirements
- + **4** - What are the benefits and differences?

Purpose: To provide access to as many people as possible and support those who need it for access. No benefits are lost in the new system, and the pass will be easier to apply for, attain, and use.

CATEGORIES

PHYSICAL DISABILITY

MENTAL HEALTH/DEVELOPMENTAL SERVICES

VETERANS



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ACCESSIBILITY PASS UPDATES



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- + **1** - Purpose and categories
- + **2** - **The current Accessibility Pass requirements**
- + **3** - The new Accessibility Pass requirements
- + **4** - What are the benefits and differences?



Application form

Completed application form signed by the applicant and a certified healthcare professional (HCP)

Who is a certified healthcare professional (HCP)?

Medical doctor, licensed social worker, psychologist, audiologist, registered nurse, psychiatrist



Required documentation from your HCP

Certification demonstration, along with Part C of the application



Required VA documentation for veterans

Certification from VA signed by a veterans services officer with a disability rating of 70% or higher



Required documentation from DMH/DDS services

Documentation as a current recipient of services through DDS/DMH with an HCP signature



Validity/expiration

No expiration, unless a temporary condition is noted, making the pass is valid for one year only.

ACCESSIBILITY PASS UPDATES



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- + **1** - Purpose and categories
- + **2** - The current Accessibility Pass requirements
- + **3** - **The new Accessibility Pass requirements**
- + **4** - What are the benefits and differences?



Application form

Simplified form signed by the applicant

Who is a certified healthcare professional (HCP)?

Medical doctor, licensed social worker, psychologist, audiologist, registered nurse, psychiatrist



Required documentation for your HCP

Completed health care professional certification form signed by HCP



Required VA documentation for veterans

VA benefits summary letter specifying a disability rating of 70% or higher



Required documentation from DMH/DDS services

Verification letter from a case manager or coordinator at DMH/DDS/MRC



Validity/expiration

Standard pass is valid for five years, or one year for a temporary condition.

ACCESSIBILITY PASS UPDATES

- + **1** - Purpose and categories
- + **2** - The current Accessibility Pass requirements
- + **3** - The new Accessibility Pass requirements
- + **4** - **What are the benefits and differences?**

Benefits for the new policy:

- + Reduces the amount of paperwork needed
- + Reduces the participation needed from HCP
- + All documentation can be submitted digitally

Differences:

- + Standard pass valid for five years



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UPDATES TO HEAD START FOR PREFERRED & EXCURSION CUSTOMERS



UPDATES TO HEAD START FOR PREFERRED AND EXCURSION CUSTOMERS

- + **1 - The current Head Start policy**
- + **2 - The new Head Start policy**
- + **3 - What are the benefits and differences?**



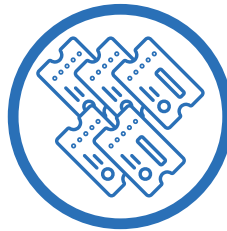
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Customers must be eligible and apply for an Excursion or Preferred account



Once approved, they are eligible to participate in Head Start to make reservations before the public



Each account can make up to 20 reservations at Head Start



Each account can have a joint user with access to those reservations



Renew account every other year

UPDATES TO HEAD START FOR PREFERRED AND EXCURSION CUSTOMERS

- + **1** - The current Head Start policy
- + **2** - **The new Head Start policy**
- + **3** - What are the benefits and differences?

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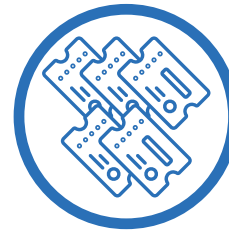
Customers must be eligible and apply for an Excursion or Preferred account



Each approved account is eligible to participate in Head Start to make summer reservations before the public



No joint accounts, but subusers can be added and use main account holder's reservations



Each account holder can make up to 10 Head Start reservations; both household users must book in Head Start to get full number of reservations



Renew account every year

UPDATES TO HEAD START FOR PREFERRED AND EXCURSION CUSTOMERS

- + **1** - The current Head Start policy
- + **2** - The new Head Start policy
- + **3** - **What are the benefits and differences?**



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Benefits for the new Head Start policy:

- + Annual renewals improves program integrity
- + Electronic submission and renewal of documents

Differences:

- + No joint accounts
- + Each account holder must participate in Head Start for the total household benefit

NEXT STEPS

STEPS

- + Hold public sessions on proposed changes
- + Share feedback from public sessions with IT Executive Steering Committee, Port Council, and Board
- + Assess implementation procedures
- + Amend draft policies where appropriate based on feedback
- + Board approval
- + Development team implements system configurations based on new policies

RESOURCES AND FEEDBACK

- + www.steamshipauthority.com/TrueNorth
- + truenorth@steamshipauthority.com





LICENSE AGREEMENT

This License Agreement (hereinafter referred to as the "Agreement") is entered into as of this 21st day of July 2026, by and between Woods Hole, Martha's Vineyard and Nantucket Steamship Authority (hereinafter referred to as the "Authority") and Offshore Tug & Transportation, LLC (hereinafter referred to as the "Licensee").

WHEREAS, both the Authority and the Licensee desire to have the Licensee provide a freight truck transportation service with its M/V TOM NEVERS (O.N.643770), (hereinafter referred to as the "Vessel"), directly between New Bedford, Massachusetts and the island of Nantucket (hereinafter referred to as the "Service");

WHEREAS, the Authority is willing to consent to the provision of the Service under the conditions and provisions set forth herein;

NOW, THEREFORE, in consideration of the provisions hereof and the mutual promises contained herein, the parties agree as follows:

1. License Provided to Licensee by the Authority.

In the exercise of its discretion, as necessary or desirable to serve the purposes of chapter 701 of the Acts of 1960, as amended, the Authority hereby licenses Licensee to provide the Service, subject to the terms and provisions of this Agreement. This license is granted only to Licensee for such Service provided by the Vessel herein specified and is not transferable or assignable to any other person, entity or vessel without the express written approval of the Authority. During the term of this Agreement, Licensee agrees that neither the Vessel nor any other vessel owned or operated by Licensee will be operated to provide freight truck transportation service between the mainland of The Commonwealth and the island of Nantucket, or between the mainland of The Commonwealth and the island of Martha's Vineyard, or between said islands, except in strict accordance with the terms and provisions hereof or the terms of another License Agreement entered into between the Authority and Licensee; and, further, that Licensee shall not enter into any contract or other commitment for the construction, purchase, lease or charter of any vessel intended to replace or supplement the Vessel in connection with the provision of the Service without first obtaining the Authority's written approval of such contract or other commitment.

2. Agreement to Provide the Services.

The Licensee hereby agrees to furnish all labor, services and materials and to perform all work required to provide the Service at the Licensee's own risk and expense (except as otherwise provided in this Agreement) in strict accordance with and subject to the terms and conditions of this Agreement, and the Licensee's initial proposal submitted on March 25, 2025 and revised proposal on April 7, 2025, and as such proposal has been revised through negotiations between the Authority

and the Licensee and set forth in Exhibit A attached hereto.

3. Operating Schedule

Safe operating conditions permitting and subject to Licensee's ability to continue to operate from New Bedford Harbor, New Bedford, Massachusetts Licensee shall provide the Service in accordance with the schedule attached hereto and marked as Exhibit B. Any and all changes to Licensee's schedule of licensed trips shall be subject to the approval of the Authority. Licensee agrees that, in the event it anticipates that any four (4) or more consecutive one-way trips (two round trips) of the Vessels will be canceled for weather-related, mechanical or any other reason, or if any four (4) or more consecutive one-way trips are canceled, Licensee will notify the Authority as soon as reasonably possible of such anticipated or actual cancellations.

4. Limitation on the Services to Freight between New Bedford and Nantucket.

Except as otherwise set forth in Exhibit A attached hereto, the Service provided by the Licensee shall be limited to the carriage of commercially registered trucks only, and the Service shall not include the carriage of any automobiles or passengers, except for the drivers of the commercially registered trucks that are being shipped on a given voyage.

In addition, Licensee shall only ship dry recyclables such as tires, computer equipment, and the like to be shipped from Nantucket through New Bedford. All other waste material including but not limited to municipal solid waste, liquid waste/wastewater, or hazardous waste are not allowed. All shipments must be contained and fully enclosed from view, odors, etc. during transport. There can be no storage of any imported material from the islands on the site in New Bedford; all materials brought through New Bedford must remain on the truck or in the container on which it was brought to New Bedford and must immediately move from the vessel to the roadways offsite and toward its final destination.

5. Shoreside Facilities.

Licensee agrees that it shall obtain and comply with all applicable permits, licenses, approvals and regulations of federal, state and local authorities necessary for the operation of its shoreside facilities that are used in connection with the Services, including but not limited to all regulations promulgated by the Massachusetts Architectural Access Board regarding transportation terminals (521 CMR 18) as may be applicable to Licensee's operations. Licensee also agrees that it is not authorized to use the Authority's dockage facilities, wharves, piers, or any other property, either real or personal, in any way, except as may be otherwise provided for in the separate Dockage Facilities Agreement entered between the parties and attached hereto as Exhibit C or by separate agreement between the parties. For the purposes of this Agreement, the shoreside facilities in New Bedford shall be limited to either 100 Herman Melville Boulevard or 302 Herman Melville Boulevard.

6. License Fees, Access Fees and Reporting Requirements.

A. The Authority shall not be required to pay the Licensee any compensation for the Licensee to provide the Service in accordance with the terms and conditions of this Agreement, regardless of any increases in inflation occurring during the performance of this Agreement, or any change in laws, ordinances or regulations which are imposed by the Federal or Massachusetts government, or for any other reason.

B. As its total compensation for providing the Service, the Licensee shall be entitled to retain all revenues it derives in the form of ticket proceeds paid by its customers for the transportation of their freight trucks by the Vessel.

C. The Licensee shall pay compensation to the Authority for the use of the Authority's Nantucket terminal facilities as set forth in the Dockage Facilities Agreement entered between the parties and attached hereto as Exhibit C.

7. Limited Requirement to Provide or Use Authority Employees.

Licensee shall not be required to hire, nor shall the Authority be required to provide, any employee of the Authority for the provision of the Service hereunder except for the operation of the Authority's transfer bridge in Nantucket, which is critical infrastructure for the Authority's ferry operations.

8. Recognition of the Authority's Statutory Responsibilities.

Licensee acknowledges that it is the statutory responsibility of the Authority to provide adequate transportation of persons and necessities of life for the islands of Nantucket and Martha's Vineyard. If the provision of the Service adversely affects the ability of the Authority to fulfill its statutory responsibilities, the Authority shall so notify Licensee and attempt to resolve the matter. If the matter is not so resolved within ten (10) days after the service of such notice, the Authority may terminate this Agreement immediately upon the expiration of the aforesaid ten (10) days. It is also acknowledged by Licensee that the Authority from time to time may change, in its sole discretion, its schedules of operations and, as a consequence, may require that Licensee to change its licensed trips so that they neither conflict with those of the Authority nor cause undue congestion in Nantucket Harbor or any harbors, bays or waters traveled by the Authority's vessels.

9. Compliance with All Applicable Laws and Regulations.

Licensee warrants that the Vessel shall be operated with all necessary permits, licenses and approvals of federal, state and local authorities necessary for the operation of the Vessel and the provision of the Service, and that the Vessel shall be operated in compliance with all applicable laws and regulations, including but in no way limited to all laws and regulations pertaining to:

- (a) the prohibition of any discharge of any sewage, whether treated or not, in designated "no discharge zones" and, with respect to the operation of the Vessel in other waters, the installation and operation of marine sanitation devices to prevent pollution due to the discharge of waste into the water; and
- (b) the carrying of an appropriate amount of lifesaving and firefighting equipment on the Vessel.

Licensee also warrants that it shall conform to such instructions given by the harbor master of each port served by the Vessel with respect to the Vessel's speed and operation, having due regard for the safety of the public and the use of the water by others. Licensee also warrants that the Vessel shall be outfitted with a sufficient number of life floats or buoyant apparatuses for all persons onboard.

10. Termination of Agreement for Cause.

This Agreement and the license issued hereunder may be terminated by the Authority at any time for cause. Cause shall include but in no way be limited to:

- (a) Any material breach by Licensee of any of its obligations under this Agreement;
- (b) Any assignment by Licensee, or the execution of any trust indenture and security agreement or similar instrument, for the benefit of creditors;
- (c) A filing by Licensee of any petition for bankruptcy or reorganization;
- (d) A filing of any petition against Licensee for its adjudication as bankrupt, if such petition is not dismissed within thirty (30) days after its filing;
- (e) A declaration that Licensee is insolvent according to law;
- (f) An appointment of a receiver or similar officer to take care of any of Licensee's property;
- (g) The taking of any property used by Licensee in connection with the Service on execution or by other process of law;
- (h) The failure by Licensee, for a period of ten (10) days after notice thereof, to keep, perform and observe each and every promise, covenant and agreement contained herein on its part to be kept, performed or observed;
- (i) An interruption of the Service for any reason for a period of thirty (30) consecutive days; and/or

- (j) A determination by a court of competent jurisdiction or an appropriate regulatory governmental agency that the Services are in any way unauthorized by, or in violation of, any provision of law or any regulation promulgated thereunder.

The waiver of, or failure to exercise, the rights so to terminate this Agreement in the event of any event or events constituting cause for termination shall not impair or prejudice, or be, or be construed as, a waiver of the right so to terminate this Agreement in the event of any subsequent event or events constituting cause for termination.

11. Cessation of the Services upon the Agreement's Termination.

Within ten (10) days after service of written notice by the Authority of the termination of this Agreement and the license issued hereunder for cause pursuant to the provisions of Article 10, Licensee shall cease providing the Service and also shall cease all other actions licensed and permitted by this Agreement. In addition, upon receipt of written notice by the Authority of its termination of this Agreement and the license issued hereunder pursuant to the provisions of Article 5 and/or Article 8, Licensee immediately shall cease providing the Service and also shall immediately cease all other actions licensed and permitted by this Agreement. In the event of any termination of this Agreement under the provisions of Article 5 and/or Article 8 and/or Article 10, Licensee agrees that:

- (a) It shall have no remedy at law or in equity against the Authority or its Members for specific performance of this Agreement or the license issued hereunder;
- (b) The Authority will be irreparably harmed by any continuation of the Service by Licensee and/or the continuation by Licensee of any other actions licensed or permitted by this Agreement;
- (c) The Authority will be entitled to equitable and injunctive relief restraining and prohibiting any continuation of the Service by Licensee and/or the continuation by Licensee of any other actions licensed or permitted under this Agreement and/or any operation of the Vessel between the mainland of The Commonwealth and the island of Nantucket, or between the mainland of The Commonwealth and the island of Martha's Vineyard, or between said islands, except as otherwise permitted under Section 5 of the Authority's enabling act, chapter 701 of the Acts of 1960, as amended, or another License Agreement entered into between the Authority and Licensee.

Further, any remaining reports due from Licensee and any remaining amounts payable by Licensee shall be due and payable within seven (7) days of said termination and all other obligations of the parties shall cease.

12. Assignments.

Neither this Agreement, nor the license issued hereunder, nor any rights created thereby, may be assigned by either party without the consent of the other, and no assignment by operation of law shall be effective without such consent.

13. Notices and Communications.

All notices and communications required by or in any way connected with or related to this Agreement shall be in writing and shall be deemed to have been duly served when hand delivered or sent via email or, if mailed by certified or registered mail, two (2) business days after being so mailed, as the case may be, addressed as follows:

If to the Authority, to

Alex T. Kryska, General Manager
Woods Hole, Martha's Vineyard and Nantucket Steamship Authority
228 Palmer Avenue
Falmouth, Massachusetts 02540
akryska@steamshipauthority.com

If to Licensee, to

Robert B. Our, III, Manager
Offshore Tug &
Transportation, LLC
24 Great Western Road,
Harwich, MA 02645
rour@robertbour.com

Either party may, by notice to the other given as herein required, designate a different and one additional address for the purpose of said notices and communications.

14. Reimbursement of the Authority's Expenses.

Licensee shall reimburse the Authority for any expenses which the Authority incurs that are the Licensee's responsibility under this Agreement. Bills for reimbursement may be submitted weekly, and payment shall be made on or before the seventh day following receipt by Licensee of any bill submitted in accordance herewith. Such expenses include but are in no way limited to any towing expenses incurred by the Authority for the Vessel, reasonable expenses incurred by the Authority on account of the Vessel's delayed arrival or departure, and expenses incurred by the Authority at the request of Licensee. Such expenses, however, shall not include increased overhead which cannot directly be attributed to the Service or the Authority's costs of administering the

license, except to the extent provided for under Article 16.

15. Limited Responsibility of the Authority to Perform Any Services.

The Authority shall have limited responsibility to operate the transfer bridge in Nantucket in connection with the operation of the Service, but the Authority will have no responsibility in connection with the operation of the Vessel. Nothing in this Agreement shall in any way be construed as or constitute a partnership or joint venture between the parties hereto or shall in any way impose upon the Authority any obligations or liability for the debts, conduct or obligations of Licensee. All persons employed by Licensee in the performance of the Service shall be employees of Licensee, and not of the Authority, and they shall be subject to the exclusive control and direction of Licensee. Licensee shall not, in advertising or other promotional activities, or in any other actions or activities in connection with the Service, contract in the name of the Authority or suggest that the Authority in any way provides or is responsible for the Service other than operation of the transfer bridge in Nantucket.

16. Indemnification Provisions.

Licensee expressly agrees to indemnify, hold harmless, reimburse and defend the Authority at all times against any claims, costs, expenses, liabilities, obligations, losses and/or damages (including, but not limited to, legal fees incurred in connection therewith) of any nature, incurred by or imposed upon the Authority which results, arises out of or is based upon:

- (a) any misrepresentation made by Licensee in this Agreement or in any document submitted by Licensee to the Authority in connection herewith;
- (b) any material breach by Licensee of any of its obligations under this Agreement; and/or
- (c) any failure by Licensee to keep, perform and observe each and every promise, covenant and agreement contained herein on its part to be kept, performed or observed.

17. Insurance Requirements.

Licensee agrees to procure and maintain public liability, including marine liability insurance coverages during the term of this Agreement with a limit of no less than \$2,000,000 per occurrence, combined single limit for bodily injury and property damage. A certified copy of each policy, or a certificate evidencing the existence thereof, shall be delivered to the Authority within ten (10) days after the execution of this Agreement. Licensee also warrants that it shall report to the Authority in writing all accidents in which it is involved resulting in loss of life or serious personal injury or considerable property damage promptly after their occurrence.

18. Express Limitation on the Term of the Agreement.

Licensee expressly agrees that nothing in this Agreement, whether standing alone or in combination with other events, agreements, instruments, documents or understandings, entitles Licensee to perform the Service before August 1, 2026 or any extension of the Service beyond April 30, 2027, and that the Authority shall in no way be obligated to license Licensee to operate any transportation service after April 30, 2027. Any license for services subsequent to April 30, 2027 may be granted only by an instrument of equal formality signed by the duly authorized representatives of the respective parties.

19. Licensee's Compliance with Tax Laws.

Licensee agrees that during the term of this Agreement it shall comply with all laws of The Commonwealth of Massachusetts relating to taxes, the reporting of employees and contractors, and the withholding and remitting of child support.

20. Governing Law and Interpretation.

A. This Agreement shall be interpreted in accordance with the laws of the Commonwealth of Massachusetts.

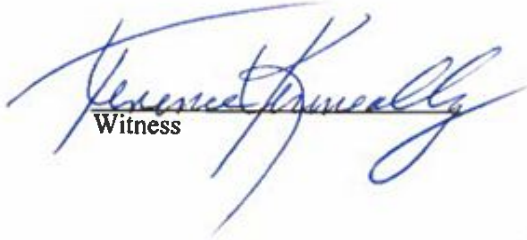
B. In computing any period of time prescribed or allowed by this Agreement, the day of the act, event or default after which the designated period of time begins to run shall not be included. The last day of the period so computed shall be included, unless it is a Saturday, a Sunday or a legal holiday, in which event the period runs until the end of the next day which is not a Saturday, a Sunday or a legal holiday. As used in this Agreement, "legal holiday" includes those days specified in Mass. G.L. c. 4, § 7, and any other day appointed as a holiday by the President or the Congress of the United States or designated by the laws of the Commonwealth.

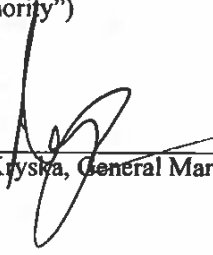
21. Agreement Reflects Entire Understanding of the Parties.

The making, execution and delivery of this Agreement by the parties have been induced by no statements, representations, warranties, understandings or agreements other than those herein expressed. This Agreement embodies the entire understanding of the parties concerning the licensing of the Service and there are no further or other agreements or understandings, written or oral, in effect between the parties, relating to the subject matter hereof. This Agreement may be amended or modified only by an instrument of equal formality signed by the duly authorized officer of the respective parties.

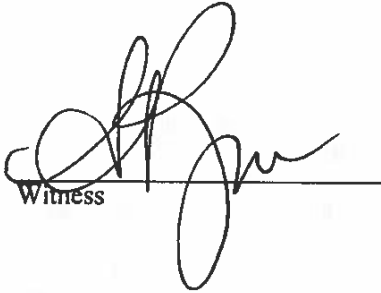
IN WITNESS WHEREOF, the parties have executed this Agreement under seal as of the date hereinabove set forth.

WOODS HOLE, MARTHA'S VINEYARD AND
NANTUCKET STEAMSHIP AUTHORITY
(the "Authority")


Witness

By: 
Alex Krysko, General Manager

Offshore Tug & Transportation,
LLC, ("Licensee")


Witness

By: 
Robert B. Our, III, Manager

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STAFF SUMMARY

Date: July 31, 2026

File# GM-815



TO:		FOR:		FROM:
X	General Manager	X	Vote	Dept.: General Manager
				Author: Alex Kryska
X	Board Members		Information	Subject: Request for Reduced Passenger Fares for Qualified Veterans.

PURPOSE:

To request approval to offer reduced passenger fares for qualified veterans.

BACKGROUND:

The Steamship Authority has received a request from the Dukes County Department of Veterans Services to provide qualified veterans with discounted fares equivalent to the discount currently provided to active-duty military personnel.

Active-duty military personnel and qualified seniors receive the following discounts:

	One Way	Round Trip
Nantucket		
Full Fare	\$21.50	\$43.00
Military/Senior	\$11.00	\$22.00
Martha's Vineyard		
Full Fare	\$11.00	\$22.00
Military/Senior	\$ 5.75	\$11.50
M/V Iyanough		
Full Fare	\$48.50	\$93.00
Military/Senior	\$36.00	\$67.00

The senior discount is offered to members of our port communities — Martha's Vineyard, Nantucket, Falmouth (including the villages of East Falmouth, Teaticket, Waquoit, Woods Hole, West Falmouth and North Falmouth), and Barnstable (including the villages of West Barnstable, Cotuit, Marstons Mills, Osterville, Centerville, Hyannis, Hyannisport and Cummaquid). We propose that the veterans' discount be offered to the same communities in the same manner. This program would require participants submit proof of their residency with a copy of their DD214 showing an honorable, general, or other than honorable discharge to the Reservation Office. Bad conduct and dishonorable discharges will not qualify for the program.

ANALYSIS:

There are approximately 1,100 veterans residing on Martha's Vineyard and 300 veterans residing on Nantucket. Considering that many of these veterans, and the veterans living in Falmouth and Barnstable, may already be enrolled in the Senior Program, it is difficult to calculate the cost impact of providing a discounted fare to veterans. A rough cost estimate, based on each veteran making one round trip per month, with Nantucket veterans traveling on the regular ferry during the winter and on the *M/V Iyanough* when it is in operation, results in a cost impact of \$227,700. This cost calculation does not account for Falmouth and Barnstable veterans or those that are already enrolled in the Senior Citizen program.

	Round trip cost difference	#	Months	Amount
Nantucket	\$21.00	300	3	\$18,900
Martha's Vineyard	\$10.50	1100	12	\$138,600
<i>M/V Iyanough</i>	\$26.00	300	9	\$70,200
Total				\$227,700

However, we are confident that it is the right thing for the Steamship Authority to do for this valued group of individuals.

RECOMMENDATION:

For the reasons stated above, it is staff's recommendation that the Members vote to authorize the creation of a program offering reduced fares to qualified veterans in accordance with and as set forth in this staff summary.



Alex Kryska
General Manager

STAFF SUMMARY

Date: July 31, 2026

File# GM-814



TO:		FOR:		FROM:
X	General Manager	X	Vote	Dept.: General Manager
				Author: Alex Kryska
X	Board Members		Information	Subject: Request for Priority Bookings for Honor Guards.

PURPOSE:

To request approval to provide priority vehicle bookings, at standard fares, to military honor guards traveling to the islands of Martha's Vineyard and Nantucket for ceremonial services.

BACKGROUND:

The Steamship Authority has received a request from the Dukes County Department of Veterans Services to provide priority vehicle bookings to military honor guards traveling to the islands for ceremonial services and to provide these bookings, along with passenger tickets, at no cost to the honor guard.

The Steamship Authority recognizes the importance of the honor guards' presence at these services. Staff at the Reservation Office will work closely with each honor guard to ensure they are able to secure a vehicle booking in a similar manner to the work currently done to accommodate those needing to travel for medical appointments. Reservation Office staff will assist with booking and ensure that the parties arrive in time for their service but will not be able to guarantee travel on a specific requested departure. However, as the cost of honor guard travel is reimbursed by the U.S. Department of Veterans Affairs, staff believes is not necessary for the Steamship Authority to absorb this cost.

RECOMMENDATION:

For the reasons stated above, it is staff's recommendation that the Members vote to authorize priority vehicle bookings, at standard fares, to military honor guards traveling to the islands for ceremonial services as set forth in this staff summary.

Alex Kryska
General Manager

Item 4.d

Update Regarding Off-Island
Transportation

To be presented