



Woods Hole, Martha's Vineyard and Nantucket Steamship Authority

Amended September 14, 2026 4:35 PM

Posted September 10, 2026 3:45 PM

STEAMSHIP AUTHORITY

Tuesday, September 15, 2026 – 10:00 AM

**Nantucket Public Safety Building
4 Fairgrounds Road
Nantucket, MA 02554**

NOTE: This meeting will be open to the public; additionally, the public may participate virtually in the meeting, including Public Comment, by visiting <https://us02web.zoom.us/j/87417009198> or by going to zoom.us and using meeting ID 874 1700 9198. Participants can also use the same meeting ID and join telephonically by calling one of the following numbers: (305) 224-1968, (309) 205-3325, (646) 931-3860, (929) 436-2866, (301) 715-8592.

AGENDA

Item No. 1. Approval of Minutes

Minutes of the Authority's July 21, 2026, Meeting in Public Session

Item No. 2. Port Council's Report on Their September 1, 2026, Meeting

Item No. 3. Committee Updates

Item No. 4. Treasurer/Comptroller's Report

This report will be presented by the Treasurer/Comptroller, Mark K. Rozum, and will include the following:

- a) Results of Operations – Business Summary for the Month of July 2026**

Item No. 5. General Manager's Report

This report will be presented by General Manager Alex Kryska, and will include the following:

- a) **Update on Operations**
- b) Safety and Quality Management System (SQMS) Update
- c) Engineering and Maintenance Project Updates
- d) Woods Hole Terminal Reconstruction Project Status
- e) Reservation System Replacement Project Status

Item No. 6. Procurement

- a) Request for Authorization to Execute Change Order No. 87 for Contract No. 09B-2012, “Contract for Final Design and Construction Administration Services” with BIA.studio, LLC
- b) Request for Authorization to Award Contract No. 10-2026, “Dry Dock and Overhaul Services for the *M/V Iyanough*”
- c) Request for Authorization to Award Contract No. 11-2026, “Dry Dock and Overhaul Services for the *M/V Woods Hole*”

Item No. 7. Old/New Business

- a) Standby travel on Woods Hole-Martha’s Vineyard route
- b) **Appointment of Kreg Espinola as Board vice chair**

Item No. 8. Public Comment

MEETING IN EXECUTIVE SESSION TO FOLLOW (See Next Page)

STEAMSHIP AUTHORITY

Tuesday, September 15, 2026 – 10:00 AM

**Nantucket Public Safety Building
4 Fairgrounds Road
Nantucket, MA 02554**

EXECUTIVE SESSION MEETING AGENDA

Item No. 1. Litigation

- a) Eben Elias et al. vs. Woods Hole, Martha's Vineyard and Nantucket Steamship Authority;
Civil Action No. 2572CV00492
- b) Captain Albert Brox et al. vs. Woods Hole, Martha's Vineyard and Nantucket Steamship
Authority et al.; Civil Action No. 1:22-cv-10242

Item No. 2. Real Estate

- a) To consider the purchase, lease or value of real property in Falmouth, Massachusetts

Business Summary July 2026

WOODS HOLE, MARTHA'S VINEYARD AND NANTUCKET STEAMSHIP
AUTHORITY

Board Meeting – September 15, 2026

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Financial Snapshot

	July	2026 Actual vs. Budget			YTD	2026 Actual vs. Budget	
Revenues & Income							
Operating Revenues	\$22,997,263	-\$218,730	▼		\$86,797,660	-\$1,544,191	▼
Other Income	557,949	-620,799	▼		5,762,171	-1,377,539	▼
Total Revenue	23,555,212	-839,529	▼		92,559,831	-2,921,730	▼
Expenses & Deductions							
Operating Expenses	14,396,163	-390,036	▼		90,331,992	-2,730,950	▼
Income Deductions	168,019	-90,131	▼		1,352,316	-162,271	▼
Total Expenses	\$14,564,182	-\$480,167	▼		\$91,684,308	-\$2,893,221	▼
Net Operating Income/Loss							
	\$8,991,030	-\$359,362	▼		\$875,523	-\$28,509	▼

Operating Revenues – July 2026 vs. Budget

		Monthly Variance vs. Budget	Monthly % Difference vs. Budget			YTD Variance vs. Budget	YTD % Difference vs. Budget
Waterline Revenues							
Automobile Revenue	▼	-\$262,423	-3.0%		▼	-\$1,020,393	-3.9%
Freight Revenue	▲	104,825	1.9%		▼	-116,144	-0.4%
Passenger Revenue	▼	-6,532	-0.1%		▼	-1,001,730	-4.8%
Misc. Voyage Revenue	▼	-2,478	-1.3%		▼	-18,277	-3.5%
Term. Oper. Revenue	▲	113,425	13.2%		▲	811,795	23.4%
Parking Revenue	▼	-172,476	-8.1%		▼	-427,059	-7.2%
Rent Revenue	▲	6,929	5.0%		▲	227,617	26.0%
Total Operating Revenue	▼	-\$218,730	-0.9%		▼	-\$1,544,191	-1.7%
Total Other Income	▼	-\$620,799	-52.7%		▼	-\$1,377,539	-19.3%
Total Operating & Other	▼	-\$839,529	-3.4%		▼	-\$2,921,730	-3.1%

Operating Expenses – July 2026 vs. Budget

		Monthly Variance vs. Budget	Monthly % Difference vs. Budget			YTD Variance vs. Budget	YTD % Difference vs. Budget
Operating Expenses							
Maintenance	▼	-\$582,647	-21.6%		▼	-\$1,644,894	-7.5%
Depreciation & Amortization	▼	-46,640	-3.0%		▼	-514,340	-4.9%
Vessel Operations	▲	49,368	1.3%		▼	-74,610	-0.4%
Terminal Operations	▼	-14,535	-0.8%		▲	777,533	7.9%
Traffic Expense	▲	247,990	61.1%		▲	171,512	8.0%
General Expense	▲	11,146	0.3%		▼	-1,265,900	-5.9%
Insurance	▲	5,742	1.1%		▲	100,078	2.8%
Rents Expense	▼	-7,995	-13.3%		▼	-130,936	-30.2%
Payroll Taxes	▼	-52,465	-10.9%		▼	-149,392	-6.1%
Total Operating Expenses							
	▼	-\$390,036	-2.6%		▼	-\$2,730,950	-2.9%
Total Other Expenses							
	▼	-\$90,131	-34.9%		▼	-\$162,271	-10.7%
Total Operating & Other							
	▼	-\$480,167	-3.2%		▼	-\$2,893,221	-3.1%

Cash Status Summary

	July 31, 2026	
	Balance	Variance
Operations Funds	\$31,222,887	- \$1,728,533
SPECIAL PURPOSE FUNDS		
Sinking Fund	\$16,705,395	- \$830,630
Replacement Fund	\$3,257,989	- \$763,839
Reserve Fund	\$4,737,437	\$519,237
Bond Redemption Fund	\$201,859	- \$25,994
Capital Improvement Fund	\$22,132	-\$112,218

Passengers Carried – August 2026 vs. 2025

		Monthly Variance	Montly % Difference			YTD Variance	YTD % Difference
Martha's Vineyard Route	▲	462	0.1%		▼	-62,317	-3.7%
Nantucket Regular Ferry	▲	469	1.3%		▲	6,876	4.0%
Nantucket Fast Ferry	▲	6,568	14.6%		▲	6,368	3.5%
Nantucket Route Subtotal	▲	7,037	8.7%		▲	13,244	3.7%
Total Passengers	▲	7,499	1.7%		▼	-49,073	-2.4%

Vehicles Carried – August 2026 vs. 2025

		Monthly Variance vs. 2026	Monthly % Difference vs. 2026			YTD Variance vs. 2026	YTD % Difference vs. 2026
Martha's Vineyard Route							
Standard Fare Autos	▼	-137	-0.3%		▼	-4,722	-2.9%
Standard Fare Trucks	▲	115	2.9%		▼	-1,059	-3.5%
Excursion Fare Autos	▲	332	3.2%		▼	-326	-0.3%
Excursion Fare Trucks	▲	24	0.8%		▼	-966	-3.2%
20 Feet & Over Trucks	▲	125	2.1%		▼	-1,119	-2.6%
Total – Martha's Vineyard	▲	459	0.7%		▼	-8,192	-2.2%
Nantucket Route							
Standard Fare Autos	▲	159	2.0%		▲	577	2.0%
Standard Fare Trucks	▲	31	3.1%		▲	234	3.1%
Excursion Fare Autos	▲	147	9.8%		▲	1,003	7.0%
Excursion Fare Trucks	▲	21	2.5%		▲	441	6.2%
20 Feet & Over Trucks	▲	216	6.2%		▲	468	1.8%
Total – Nantucket	▲	574	3.9%		▲	2,723	3.2%
Total Vehicles	▲	1,033	1.3%		▼	-5,469	-1.2%

Passengers Carried – 2026 vs. 2025

		January - May Variance vs. 2026	January - May % Difference vs. 2026			June - August Variance vs. 2026	June - August % Difference vs. 2026
Martha's Vineyard Route	▼	-45,886	-6.3%		▼	-16,431	-1.7%
Nantucket Regular Ferry	▲	2,439	3.1%		▲	4,437	4.8%
Nantucket Fast Ferry	▼	-4,833	-8.1%		▲	11,201	9.0%
Nantucket Route Subtotal	▼	-2,394	-1.7%		▲	15,638	7.2%
Total Passengers	▼	-48,280	-5.6%		▼	-793	-0.1%

Vehicles Carried – 2026 vs. 2025

		January - May Variance vs. 2026	January - May % Difference vs. 2026			June - August Variance vs. 2026	June - August % Difference vs. 2026
Martha's Vineyard Route							
Standard Fare Autos	▼	-2,837	-5.0%		▼	-1,885	-1.7%
Standard Fare Trucks	▼	-1,128	-6.4%		▲	69	0.5%
Excursion Fare Autos	▼	-911	-1.3%		▲	585	1.7%
Excursion Fare Trucks	▼	-882	-4.3%		▼	-84	-0.9%
20 Feet & Over Trucks	▼	-1,405	-5.8%		▲	286	1.6%
Total – Martha's Vineyard	▼	-7,163	-3.8%		▼	-1,029	-0.6%
Nantucket Route							
Standard Fare Autos	▲	286	3.2%		▲	291	1.4%
Standard Fare Trucks	▲	298	6.7%		▼	-64	-2.0%
Excursion Fare Autos	▲	539	5.3%		▲	464	11.3%
Excursion Fare Trucks	▲	224	4.5%		▲	217	10.1%
20 Feet & Over Trucks	▼	-107	-0.7%		▲	575	5.1%
Total – Nantucket	▲	1,240	2.9%		▲	1,483	3.6%
Total Vehicles	▼	-5,923	-2.6%		▲	454	0.2%

Agenda Item

3)-

Committee Updates

To Be Discussed

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SQMS Update

WOODS HOLE, MARTHA'S VINEYARD AND NANTUCKET STEAMSHIP AUTHORITY

Board Meeting 09-15-2026

Document of Compliance (DOC) Audit Plan

Sample

9/15/2026

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Audit location		GENOA	Audit language	ENGLISH
Date	Function/Activity		Time duration	Auditee(s)
31/08/2026	Opening meeting Review of the audit plan and decision about the ships that will be sampled		15min	Top Management repr., DPA, Heads of Departments and/or their delegates
	Previous DOC audit Review of previous external audit reports and verification that the findings no longer exist, and the relevant actions are effectively implemented			DPA and other involved person as applicable
	ISM Objectives, Company Policy and Company responsibility and authority, SMS documentation -Last revision of SMS Manual/Procedures, Policy, Risk assessment. -Verification of class and statutory requirements included in SMS, system to monitor certificates ship's status and prescriptions, surveys, audits. -Organization Chart., appointment of key shore personnel. -System to monitor and maintain updated the SMS documentation/forms			DPA
	Company SMS Review: -management review, KPI/analysis/outcomes, follow up actions from previous management review and decision and actions to be implemented for the continuous improvement of SMS. -Master reviews.			DPA and other involved person as applicable
	DPA and Safety Department: -Personnel with SMS related duties, training and job requirements -Internal Audit plan, internal/external audit reports, -FSI, PSC, Safety inspection and relevant follow up actions as applicable. -Follow up on near miss, accident, injuries. -Follow up on class/statutory conditions. -Safety Committee Meetings. -Personnel with SMS related duties -Checklists and Risk assessment for shipboard operations linked to ship type(s) -Plans, procedures and instructions in accordance with required by mandatory rules and regulations for the type(s) of ships operated by the Company			DPA and Safety Department

WOODS HOLE, MARTHA'S VINEYARD AND NANTUCKET STEAMSHIP AUTHORITY

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Safety Management Certification (SMC) Audit Plan

SAMPLE

9/15/2026

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Audit location		GENOA	Audit language	ENGLISH
Date	Function/Activity		Time duration	Auditee(s)
01/09/2026	Opening meeting -Introduction and review of the audit plan		15min	Master, Chief Engineer, Chief Officer, DPA, other Key personnel or Company representatives as applicable
	Previous SMC audit -Review of previous external audit reports and verification that the findings no longer exist, and the relevant actions are effectively implemented			Master, Chief Engineer, DPA, other Key personnel or Company representatives as applicable
	Document review: -Status of SMS manual-Ship's Certificates -Document of Compliance (ISM-DOC) -Risk assessment -Ship's status - ship's certificates -Document of Compliance. -Safety and Environmental protection policy -Compliance with additional flag requirements +CVC-WI-004 US Flag Interpretations on the ISM Code +CVC-WI-027 Vessel Cyber Risk Management +All SASH related Policy Letters and MSIBs -Review of Master SMS review, FSI, PSC, Company inspections, internal audit and verification of effectiveness of corrective actions taken from last Internal Audit/PSC and Flag State inspections -Follow up deficiencies/conditions if applicable. -Safety Committee Meetings -Review of Master and Chief Eng. handovers and follow up actions if applicable			Master and other Key personnel or Company representatives as applicable
	Emergency Preparedness: -Safety/Pollution Prevention Drill. -Records of drills vs drill schedules and Muster List.			Deck/Engine Personnel, the crew involved according to Muster List
	Safety tour of the ship Deck /Engine / Room/ Cargo Area / Accommodations / Galley /Stores / Public spaces etc.			Master, Chief Engineer, Ch Mate other Key personnel as applicable

WOODS HOLE, MARTHA'S VINEYARD AND NANTUCKET STEAMSHIP AUTHORITY

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Outcome Document of Compliance Audit 2026

August 31 – September 2, 2026.

Audit Details:

- Sample Audit
- The audit confirmed many strengths within our management system while identifying several areas where we can further improve consistency, effectiveness, and long-term resilience.

9/15/2026

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MAJOR NC (3)	MINOR NC (1)	OBSERVATION (2)
Chemical Testing	Critical Systems	TAG Work Orders
Corrective Action Plans		USCG Sexual Assault Sexual Harassment Reporting Policy
M/V Woods Hole COI		

****Legend****

NC - Nonconformity

CA - Corrective Action

ISM MNC Response

- RINA has accepted the immediate actions to downgrade them to non-conformities.
- The proposed corrective action completion date is 29 November 2026.
- We are waiting on RINA to advise the next steps for the DOC audits and associated vessel certificates.

9/15/2026

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ENCL. C		
ISM Major Non Conformity - MNC		
Report - job: 2026 / XL / 1369	Finding type: ISM Major Non Conformity - MNC	No. 01
ISM reference: 1.4.2	Reference to document(s) - id or title: SOP 5.1 Event Reporting & Corrective Actions CG-2692 Reporting / 46 CFR 4.03	Department involved: Safety / quality
Finding details If the onboard injury meets the criteria for a serious marine incident as defined in 46 CFR 4.03, (i.e. injury involving anything beyond first aid), the marine employer is responsible for following the USCG marine casualty reporting process with the addendum for chemical drug and alcohol testing. Two separate incidents occurred on 06 and 21 November 2025, and there is no evidence of mandatory chemical drug and alcohol testing being performed.		
Auditor <i>Russell Elliott</i>	Representative <i>H. Kennedy</i>	Date 01 September 2026
A Major Non Conformity requires downgrading, removing serious threats to personnel, the ship(s) or the environment with immediate actions recorded by the attending auditor. (an additional audit will be required). A Major Non Conformity requires corrective actions to be determined and stated at time of the audit (agreed plan) accepted/signed by the attending auditor, including proposed completion date NOT exceeding 3 months. If a Major Non Conformity cannot be downgraded then a certificate cannot be issued, renewed or endorsed, for a vessel audit the vessel shall not sail, for an office audit affecting all vessels/fleet operating under the DOC.		
Immediate actions for downgrading Major Non conformity SOP 5.1, Event Reporting & Corrective Action, is to be revised or supplemented with policy or procedure for chemical drug and alcohol testing in the event of an injury that involves anything beyond first aid. • Conduct a review of the incidents occurring on 06 November 2025 and 21 November 2025 to determine applicability of Serious Marine Incident (SMI) reporting and post incident testing requirements. ◦ One of two of the incidents involved to be an illness and did not meet the USCG criteria for chemical testing. • Verified that required chemical testing was not documented for either event. • Communicated the finding to Human Resources and Marine Operations. • Directed Port Captains to issue an interim memorandum to all Vessel Masters and applicable shoreside (Fleet Ops? and/or HR?) personnel outlining the requirements for chemical testing following incidents meeting the criteria of a Serious Marine Incident under 46 CFR 4.03. • Initiated a review of existing policies and procedures governing employee chemical testing, employee return-to-work requirements, vessel scheduling practices, and marine casualty response requirements. • Assigned responsibility to HR and Fleet Operations to develop and implement documented controls addressing regulatory chemical testing requirements associated with marine employee injuries, illness, and Serious Marine Incidents.		

WOODS HOLE, MARTHA'S VINEYARD AND NANTUCKET STEAMSHIP AUTHORITY

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Questions?

Engineering and Maintenance Projects Updates

WOODS HOLE, MARTHA'S VINEYARD AND NANTUCKET STEAMSHIP
AUTHORITY

BOARD MEETING SEPTEMBER 15TH, 2026

***MV Barnstable
2026 Dry Dock at
Thames River
Shipyard: Complete
Floated on 8/17/26
Departed 8/24/26***



09/15/2026

Item number	Sub Item Number	Item Description	Commence Date	% Complete
001		Dry Docking & Undocking	6/23/2026	100%
002A		Hull & Internal - Inspection & Repair	6/12/2026	100%
002B		UT Survey (1500 UT Shots) Add'l UT Shots:	6/30/2026	100%
003A		Hull - Clean, Prepare, Paint	6/24/2026	100%
003B		Hull - Replace Anodes (110 Anodes)	6/23/2026	100%
003C		Commercial Blasting & Coating Application	6/24/2026	100%
004		Temporary Services incl Bilge Slops	6/14/2026	100%
005		Sea Valve Cleaning & Overhaul	6/23/2026	100%
006A		Shafts, Bearings, Seals & Couplings Inspections	6/30/2026	100%
006B		Shafts - Removals, Transport, Repair & Re-Install	6/30/2026	100%
006C		Shaft Couplings - Disassemble, Inspect, Rebuild & Other Services	6/30/2026	100%
006D		Shaft Rubber Cutless Bearings, Removal & Re-Installation	6/30/2026	100%
006E		Shaft Seal- Inspect, Disassemble	6/29/2026	100%
007		Propellers	6/29/2026	100%
008A		Rudders Bearing Clearance Inspections	6/29/2026	100%
008B		Rudders Bearing Replacement	6/29/2026	100%
008C		Rudder Removal and Replacement	6/29/2026	100%
011		Technical Data and Reports	6/14/2026	100%
012		Bow & Stern Thrusters Inspection & Service & New HPUs	6/29/2026	100%
015		Sea chest Vent Modifications	6/29/2026	100%
016		Skeg Extension	6/29/2026	100%
017		Neptune 2 Installation	7/6/2026	100%

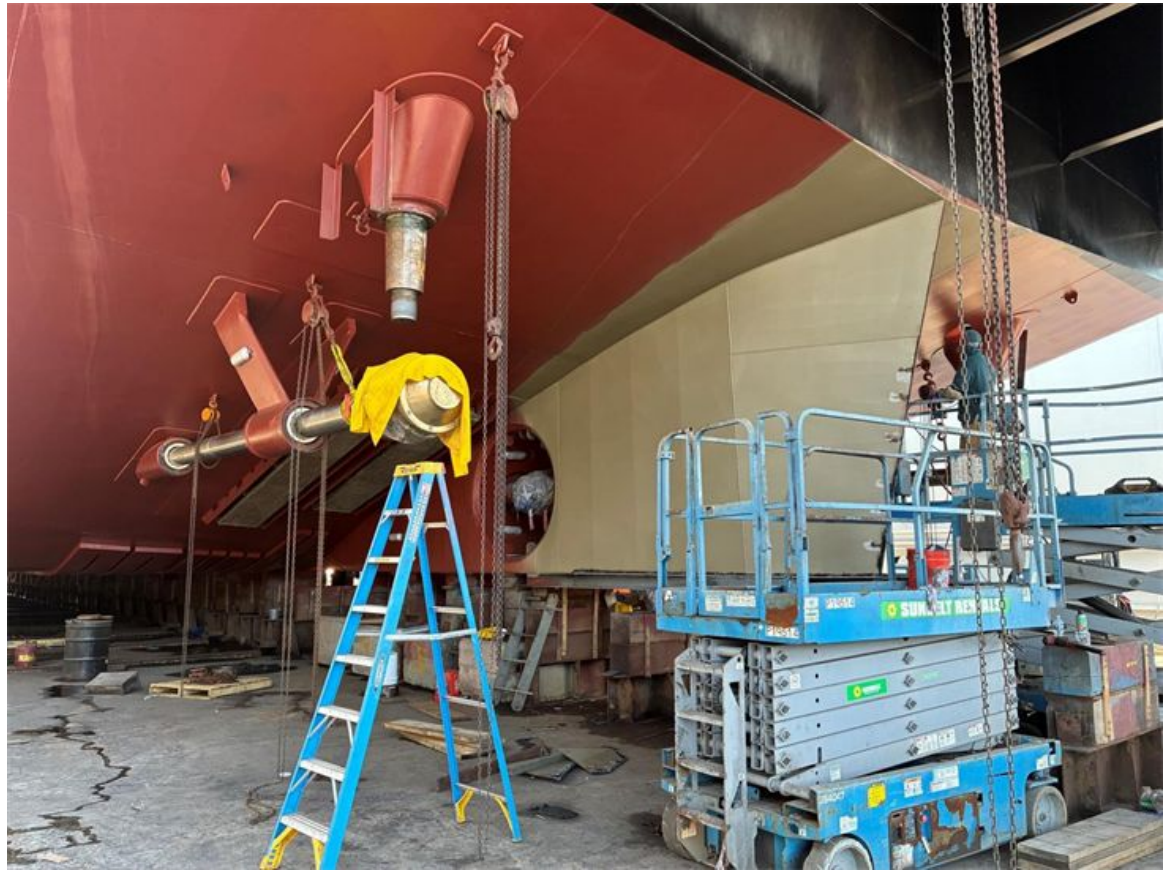
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MV Barnstable 2026 Dry Dock



09/15/2026



WOODS HOLE, MARTHA'S VINEYARD AND NANTUCKET STEAMSHIP AUTHORITY

3

MV Barnstable 2026 Dry Dock Financial Snapshot



09/15/2026

Contract Item Number	Item Description		Cost
001	Dry Docking & Undocking		\$ 90,960.00
002A	002B Hull and Internals: Inspection & Repair, Survey		\$ 24,800.00
003A, 003B, 003C	Hull: Clean, Prepare, Paint, Anodes, Commercial Blast		\$ 265,432.00
004A, 004B	Temporary Services, Slop Removals		\$ 37,700.00
005	Sea Valve Cleaning and Overhaul		\$ 34,801.91
006A, 006B, 006C, 006D, 006E	Shafts, Bearings & Couplings, Shaft Removals and Inspections		\$ 242,848.08
007	Port and Starboard Propeller Blade Removal, Inspections, Repairs, and Reinstall		\$ 85,202.72
008A, 008B, 008C	Rudder Inspections, Bearing Replacements		\$ 104,014.98
011	Technical Data and Reports		\$ -
012	Bow & Stern Thrusters Inspection & Service & New HPUs		\$ 432,830.00
015	Seachest Vent Modifications		\$ 12,678.00
016	Skeg Extension		\$ 131,608.00
017	Neptune 2 Installation		\$ 221,545.45
***	Vessel Transportation Cost	\$ (22,000.00)	\$ 22,000
	Contract Total		\$ 1,706,421
Change Orders			
001,002,003,005	Crop/replace STB bow plate-USCG, Apply Mastic to Anodes, Crop/replace shell plate-USCG, Clean Sewage Tank for USCG	\$ 58,515.82	
006,007,008,009,010	Replace union,HPU Foundation Mods,Potable Water Tank Coatings, Crop/Renew Vent in Bulkhead-USCG,Drill/Tap Hatch Covers	\$ 53,587.00	
011,012,013,014,015	Sewage System Pumpout Bypass, Replace rudder grease lines, Additional Shafting Repairs, Mods to Anodes, Fabricate tools for Rudders	\$ 24,510.00	
016,017,018,020	Repairs to #5 STBD Tank Lid, Shippings fees for CP Blades, Pipe mods for HPU Skids	\$ 18,054.00	
021,022,023	SMI Customs, Duties and Taxes for Propulsion, Thruster and Shaft Components	\$ 81,076.15	
	Total Change Orders & Credits	\$ 213,742.97	
	Grand Total	\$ 1,920,164	

WOODS HOLE, MARTHA'S VINEYARD AND NANTUCKET STEAMSHIP AUTHORITY

4

MV Barnstable 2026 Repair in Fairhaven Highlights



09/15/2026

- Arrived in Fairhaven on Monday 8/24/26
- USCG COI Items - Complete
 - Fixed Fire System Inspections
 - Rescue Boat Davit Inspection
 - Rescue Boat Engine Maintenance
 - Life Raft Certificate Renewals
- Main Engine and Generator Engine Work - Complete
 - Top End Work
 - Valve Lash
 - Injector Replacements
 - Fuel Pump Replacement
- Water Pump Overhauls - Complete
- Returned to Service – 9/10/26

WOODS HOLE, MARTHA'S VINEYARD AND NANTUCKET STEAMSHIP AUTHORITY

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Upcoming Projects



09/15/2026

Fairhaven Transfer Bridge Replacement Project Specs are under development and review.

Working with an Engineering Firm to Develop Vineyard Haven Pier Repair Phase 2 Documents.

Begun working on improved timelines for the MV Aquinnah, MV Martha's Vineyard and MV Monomoy Dry Dock Spec submittals

Upcoming Dry Docks

- MV Eagle – 10/23/26-12/09/26 – Thames River Shipyard
- MV Sankaty – 12/10/26-1/06/27 – Thames River Shipyard
- MV Woods Hole – 01/06/27-02/16/27
- MV Iyanough – 01/06/27-02/15/27
- MV Aquinnah – 02/17/27-03/31/27
- MV Martha's Vineyard – 09/09/27-10/20/27
- MV Monomoy – 12/02/27-XX/XX/28

Agenda Item

5)c-

Woods Hole Terminal Reconstruction Project Status

To Be Discussed

TRUE NORTH STATUS SUMMARY 9-15-2026

Recent Progress:

- R1.6 received from Edea
- Policy Phase III drafted
- Summer Townhall & Shipper meetings
- E-Dea onsite for two weeks
- Thryv (trainer) kickoff
- R1.6.1 coming 9/11

Upcoming Key Activities:

- Finalize Res. Sys. launch plan
- Policy phase III townhalls and vote
- Finalize training plan
- Begin Spring Bulks
- Revise go-live prioritization

Business Decisions – in process:

- Procurements (Infrastructure)
- Expand Testing Capacity
- Policy Phase III
- Refine data migration plan
- Terminal Operations Flow (i.e., scanning)
- Testing (functional and performance)
- Revise 30-60-90 day launch plan

Key Risks & Issues:

- Resource capacity (IT & Ops)
- Current policies unclear/undocumented (policy vs configuration)
- Change fatigue
- Staff training
- Terminal infrastructure and wifi

Key Milestone	Green	On track; will complete as planned
Legend:	Yellow	Planned delivery at risk
	Red	Will miss planned delivery

Workstream	Status	Owner	Recent Action	Upcoming Action
Reservation System	Red	Mark A	R1.6.1 release 9/11 – missed dev deadline (8/31)	R2 release 9/30 Start performance testing
Data Migration	Green	Stephen	Data workshop with E-Dea; Drafted migration plan; meetings on data migration needs	Working internally and with E-Dea; refining project timeline to ensure we can meet data migration deliverables
Launch Readiness	Red	Alison	Refining R1/R2 and 30/60/90-day plans	IT developed production readiness plan; Ops and Accounting drafting/refining production readiness plans Start of preseason process is <60 days out
Master Data	Yellow	Mark A	Master Data refresh 9/7	Populate preseason environment with MASTER
Testing	Red	Mark A	E-Dea releasing R1.6 on 8/31 Identified additional resources for testing (Resillion) Resillion testing kickoff 8/12	Need to clear blocked test cases from 1.1, 1.2, 1.3, 1.4, 1.5 Need to draft test cases for R1.6
Operations Redesign	Yellow	Mark A	Board approved Policy Phase II	<i>Continue Nantucket standby & Blue Line redesign</i> Policy Phase III to be shared with Board
Policies	Green	Mark A	Board approved Policy Phase II	Policy Phase III to be shared with Board
Procurement	Green	Mark R	Shared procurement plan with IT Steering in April meeting	Board to review procurement plan/budget
Website	Yellow	Mark A, Stephen	Intrasystems started work on new website Defined work needed for new website	Website development & content update Finalize cutover/launch plan Website phase III SOW
Preseason Portal	Green	Mark A, Stephen	CR for SAILINGMODE API – 8/13	Fast Ferry configuration Allotments for standby configuration
Payment Gateway	Yellow	Mark R, Stephen	PO approved and FiServe next steps are pending response. Progress depends on E-Dea completing testing and providing results for review. <i>Gift card approach finalized, development and certification testing are underway.</i>	Release of Shift4 solution now in testing
Business Central	Green	Mark R, Stephen	Change request for the aggregate cost center reconciliation API. Integrato is configuring the BC extension to pull required notification services from SSA's environment	Revise transaction reporting from E-Dea Finalize API integration – set up pin pads for credit card reconciliation testing
Internal Infrastructure (Network, Software, & Hardware)	Green	Stephen	Alvarado site visit, defined pathway & milestones for pedestal procurement; outstanding questions resolved by SSA	Oak Bluffs, Hyannis terminals
External Infrastructure	Yellow	Mark A	Electrical work review (boxes, poles, etc.); locations meeting 3/2 & 3/9 Woods Hole terminal plans	Missing September deadline to bring external infrastructure to Board – IT developing back-up plan with reduced wifi coverage Project on the transportation improvement plan for grant funds
Customer Comm & Training	Red	Mark A, Sean	Trainer selected, kickoff week of 8/31	Defining communication software/service needs Onboard training team; refine training plan
Change Management	Yellow	Mark A	Aug monthly newsletter published Beta group meeting Aug – cancelled	Policy Phase III – Town halls in Sep Beta group on pause – need to reboot
Integrations	Yellow	Stephen	E-Dea received agreement document to sign with EXIS; Board approved SOW for Travel Alerts integration SSA approved CarAPI solution; SSO testing	Data Mart testing Twilio integration – pending acceptance

SEPTEMBER PUBLIC ENGAGEMENT SCHEDULE & NEXT STEPS



TRUE NORTH
STRATEGY + TECHNOLOGY INITIATIVE

Public Engagement Schedule

- **Virtual – Tues, Sep 15 at 5 pm**
 - Town hall only
- **MV – Thurs, Sep 17**
 - MV Theater
 - Shipper meeting: 2 pm – 4 pm
 - Town hall: 5 pm – 7 pm
- **Nantucket – Mon, Sep 21**
 - Public Safety Building
 - Shipper meeting: 2 pm – 4 pm
 - Town hall: 5 pm – 7 pm
- **Mainland Shipper Meeting (in person) – Thurs, Sep 24 at 5 pm**
 - Palmer or Hyannis?
 - Shipper meeting only

2

List of Phase III Policies that Require Board Approval

- Items affected by the transition period
 - Coupon books
 - Gift cards
 - Excursion trips
- Account updates for all customers
- Accessibility Pass updates
- E-Bike and e-scooter policy
- Updates to Head Start for Preferred and Excursion Program customers
- Changes to how SSA manages Overdue Charge Accounts

PROPOSED CHANGES TO HOW SSA MANAGES OVERDUE CHARGE ACCOUNTS



TRUE NORTH
STRATEGY + TECHNOLOGY INITIATIVE

Current state

Delinquent accounts are suspended and cannot bill reservations; outstanding reservations may need to be paid in full or forfeited.

Future state

Reservations for delinquent accounts will move to a holding account until the charge account is restored to good standing.

Impact

If the account is restored, reservations return to the original account; otherwise, reservations are cancelled and future bookings must be prepaid.

Next steps:

- Share with Shippers

PROPOSED CHANGES TO HOW STANDBY IS MANAGED ON NANTUCKET ROUTE



TRUE NORTH
STRATEGY + TECHNOLOGY INITIATIVE

Current state

Customers need a reservation to join standby

Future state

Customers need to give up their reservation to join standby

Impact

Opens availability for customers to book their desired reservation, but the customer going standby loses certainty that they will travel that day

Next steps:

- Share with Phase III townhalls

STAFF SUMMARY

Date: 10 September 2026

File#: ENG-2026-09



TO:		FOR:		FROM:
X	General Manager	X	Vote	Dept.: Director of Engineering
				Author: Zachary Lawrence
X	Board Members		Information	Subject: Contract No. 10-2026: "Dry-Dock and Overhaul Services for "MV Iyanough"

PURPOSE:

To request the Members, authorize the General Manager to award Contract No. 10-2026, "Dry-dock and Overhaul Services for the *M/V Iyanough*", to the lowest eligible and responsible bidder, Fairhaven Shipyard Companies Inc. of Fairhaven MA for a Total Contract Price of \$685,940.

BACKGROUND:

The *M/V Iyanough* is scheduled to enter shipyard availability from January 06, 2027, to February 15, 2027, to undergo a required United States Coast Guard hull exam: jet and shaft maintenance, interceptor ride control maintenance, coating maintenance on underwater and superstructure areas. Winter storage of the vessel once the dry dock and overhaul period is completed was also included at a cost of \$450/day or \$9000 for the line item for 20 days. (2027 budget estimate was a total of \$15,862)

The 2026 Operating Budget estimate for Contract No. 10-2026, "Drydock and Overhaul Services for the *M/V Iyanough*", including the above-mentioned items, was \$816,999. The discrepancies between the amounts budgeted in the 2027 Draft Operating Budget and the bid results of Contract No. 10-2026, was (\$131,059). The most significant discrepancies between the 2027 draft operating budget and bid results included reductions of \$98,532 for Replace Windows, \$26,620, for Surface Prep Above the Rub Rail.

Drawings and specifications were sent to eighteen (18) shipyards. Three (3) responsive bids were received. See attached Bid Summary and Vendor Summary.

RECOMMENDATION:

To authorize the General Manager to award Contract No. 10-2026, “Dry-dock and Overhaul Services for the *M/V Iyanough*”, to the lowest eligible and responsible bidder, Fairhaven Shipyard Companies Inc of Fairhaven MA for a Total Contract Price of \$685,940.



Zachary Lawrence
Director of Engineering



Mark H. Amundsen
Chief Operating Officer

APPROVED:



Alex Kryska
General Manager

Attachments
Vendor Summary MV IYA 10-2026
Summary MV IYA 10-2026



Woods Hole, Martha's Vineyard and Nantucket Steamship Authority

Summary of Sealed Bid Results

DRYDOCK AND OVERHAUL SERVICES FOR THE MV IYANOUGH

Contract #10-2026

Contract Number 10-2026 was publicly opened and read aloud at 2:00 pm on Friday, August 28, 2026. Present at the opening were Peggy Nickerson (Steamship Authority), Alex Kryski (Steamship Authority), Mark Amundsen (Steamship Authority), Heather Rose (Steamship Authority) & James Cranston (Bayonne Drydock & Repair).

Three (3) bids were received as listed below.

<u>Bidder</u>	<u>Total Bid Price</u>
Fairhaven Shipyard Companies, Inc. Fairhaven, MA	\$685,940.00
Bayonne Drydock & Repair Corp. Bayonne, NJ	\$697,800.00
GMD Shipyard Corp. Brooklyn, NY	\$754,770.00

The Bids are being taken under advisement.

Sincerely,

Peggy Nickerson

Peggy Nickerson, Procurement Officer
Email: pnickerson@steamshipauthority.com
Voice: (508) 548-5011 ext. 515

CONTRACT NO. 10-2026
Drydock & Overhaul Services for the M/V Iyanough

Bid packages were mailed to all vendors listed below:

Thames Shipyard & Repair 2 Ferry Street New London, CT 06320	Colonna's Shipyard Inc. 400 East Indian River Rd. Norfolk, VA 23523	Senesco Marine LLC 10 Macnaught Street N. Kingstown, RI 02852	Lyon Shipyard 500 Rose Avenue Norfolk, VA 23504	J. Goodison Co, 125 Zarbo Ave N. Kingstown, RI
Caddell Dry Dock & Repair Co. PO Box 327 – Foot of Broadway Staten Island, NY 10310	GMD Shipyard Corp. 63 Flushing Avenue, #276 Brooklyn, NY 11205	Bayonne Drydock & Rep. 51 Port Terminal Blvd Bayonne, NJ 07002	Detyens Shipyard Inc. 1670 Drydock Avenue N. Charleston, SC 29405	Fairhaven Shipyard 32 Water St. Fairhaven, MA
Gulf Marine Repair 1800 Grant Street Tampa, FL 33605	St. Johns Ship Building 560 Stokes Landing Rd. Palatka, FL 32177	Hornblower Shipyard LLC 731 Seaview Ave Bridgeport, CT	Fincantieri Marine Repair 2060 East Adam Street Jacksonville, FL 32202	Patti Marine 306 S. Pinewood Lane Pensacola, FL 32507
Gladding-Hearn Shipbuilding 1 Riverside Avenue/PO Box 300 Somerset, MA 02726-0300	Blount Boats Inc. 461 Water Street Warren, RI 02885	BAE Systems – Norfolk Shipyard Repair, Inc. 750 West Berkley Avenue Norfolk, VA 23523		

Bids were received from the following vendors:

Vendor	Amount	Comments
Fairhaven Shipyard Companies, Inc. Fairhaven, MA	\$685,940.00	Responsive
Bayonne Drydock & Repair Corp. Bayonne, NJ	\$697,800.00	Responsive
GMD Shipyard Corp. Brooklyn, NY	\$754,770.00	Responsive

Contract awarded to:	Date of Award:	Amount of Contract:
Fairhaven Shipyard Companies Inc. Fairhaven, MA	Pending Board Approval Meeting on September 15, 2026	\$685,940.00

STAFF SUMMARY

Date: 10 September 2026

File#: ENG-2026-10



TO:		FOR:		FROM:
X	General Manager	X	Vote	Dept.: Director of Engineering
				Author: Zachary Lawrence
X	Board Members		Information	Subject: Contract No. 11-2026: "Dry-Dock and Overhaul Services for "MV Woods Hole"

PURPOSE:

To request the Members, authorize the General Manager to award Contract No. 07-2026, "Dry-dock and Overhaul Services for the *M/V Woods Hole*", to the lowest eligible and responsible bidder, Thames Shipyard and Repair Company of New London, CT for a Total Contract Price of \$2,621,466.00

BACKGROUND:

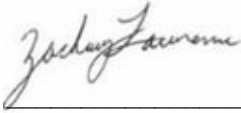
The *M/V Woods Hole* is scheduled to enter shipyard availability from 06 January 2027 to 16 February 2027 to undergo a required United States Coast Guard hull exam; rudder and propeller maintenance, bow thruster maintenance, generator maintenance, reduction gear overhaul, shaft maintenance, coating maintenance on underwater and superstructure areas.

Our estimate for the Woods Hole Dry Dock in our draft 2027 Budget is \$2,610,260.

Drawings and specifications were sent to fifteen (15) shipyards. Two (2) responsive bids were received. See attached Bid Summary and Vendor Summary.

RECOMMENDATION:

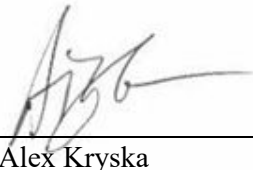
To authorize the General Manager to award Contract No. 11-2026, "Dry-dock and Overhaul Services for the *M/V Woods Hole*", to the lowest eligible and responsible bidder, Thames Shipyard and Repair Company of New London, CT for a Total Contract Price of \$2,621,466.00



Zachary Lawrence
Director of Engineering



Mark H. Amundsen
Chief Operating Officer



APPROVED:

Alex Kryska
General Manager

Attachments:

Vendor Summary MV Woods Hole 11-2026
Summary MV Woods Hole 11-2026



Woods Hole, Martha's Vineyard and Nantucket Steamship Authority

Summary of Sealed Bid Results

DRYDOCK AND OVERHAUL SERVICES FOR THE M/V WOODS HOLE

Contract #11-2026

Contract Number 11-2026 was publicly opened and read aloud at 2:00 pm on Friday, August 28, 2026. Present at the opening were Peggy Nickerson (Steamship Authority), Alex Kryska (Steamship Authority), Mark Amundsen (Steamship Authority) & Heather Rose (Steamship Authority).

Two (2) bids were received as listed below.

<u>Bidder</u>	<u>Total Bid Price</u>
Thames Shipyard & Repair Co., Inc. New London, CT	\$2,621,466.00
GMD Shipyard Corp. Brooklyn, NY	\$3,481,103.00*

The Bids are being taken under advisement.

Sincerely,

Peggy Nickerson

Peggy Nickerson, Procurement Officer
Email: pnickerson@steamshipauthority.com
Voice: (508) 548-5011 ext. 515

**Notation: mathematical error, number corrected down*

CONTRACT NO. 11-2026
Drydock & Overhaul Services for the M/V Woods Hole
Bids Opened: August 28, 2026

Bid packages were mailed to all vendors listed below:

Thames Shipyard & Repair Co., Inc. 2 Ferry Street New London, CT 06320	Colonna's Shipyard Inc. 400 East Indian River Rd. Norfolk, VA 23523	Senesco Marine LLC 10 Macnaught Street N. Kingstown, RI 02852	Lyon Shipyard 500 Rose Avenue Norfolk, VA 23504	Fincantieri Marine Repair 2060 East Adam Street Jacksonville, FL 32202
Caddell Dry Dock & Repair Co. PO Box 327 – Foot of Broadway Staten Island, NY 10310	GMD Shipyard Corp. 63 Flushing Avenue, #276 Brooklyn, NY 11205	Bayonne Dry Dock & Repair 51 Port Terminal Blvd Bayonne, NJ 07002	Detyens Shipyard Inc. 1670 Drydock Avenue N. Charleston, SC	BAE Systems 750 W. Berkley Ave Norfolk, VA 23523
Gulf Marine Repair 1800 Grant Street Tampa, FL 33605	Boston Ship Repair 32a Drydock Avenue Boston, MA 02210	St. Johns Ship Building 560 Stokes Landing Rd. Palatka, FL 32177	Patti Marine Ent., Inc. 306 South Pinewood Ln Pensacola, FL 32507	Hornblower Shipyard LLC 731 Seaview Ave Bridgeport, CT 06607

Bids were received from the following vendors:

Vendor	Amount	Comments
Thames Shipyard & Repair Co., Inc. New London, CT	\$2,621,466.00	Responsive
GMD Shipyard Corp. Brooklyn, NY	\$3,481,103.00*	Responsive

Contract awarded to:	Date of Award:	Amount of Contract:
Thames Shipyard & Repair New London, CT	Pending Board Approval September 15, 2026	\$2,621,466.00

*Notation: Mathematical error, number corrected down

STAFF SUMMARY

Date: September 10, 2026

File# GM-816



TO:		FOR:		FROM:
X	General Manager	X	Vote	Dept.: General Manager
				Author:
X	Board Members		Information	Subject: Reinstating standby travel on the Martha's Vineyard route for the fall schedule

PURPOSE:

To request approval of the Board to reinstate standby travel on the Woods Hole-Martha's Vineyard route from October 23, 2026, through January 5, 2027.

BACKGROUND:

In 2025, due to ongoing construction at the Woods Hole and Vineyard Haven terminals, the Board approved several staff recommendations to extend reservation-only days year-round. Staff were concerned that, with active construction in progress at the Woods Hole Terminal and slip work occurring at the Vineyard Haven Terminal, continuing standby during these projects would result in increased wait times and congestion, affecting the Authority's ability to serve travelers effectively.

During this period, staff used the Blue Line seven (7) days a week, effectively offering an "islander standby" during this reservation-only period. The Blue Line is available to customers in the Excursion or Preferred programs, and vehicles used for commercial purposes are not eligible for the Blue Line. The availability of the Blue Line could be suspended or halted at any time during the day, at the discretion of the agent on duty due to trip cancellations or other unforeseen circumstances. The Blue Line also did not guarantee passage.

With the Authority's move to its fall schedule, during which three (3) vessels serve the Woods Hole-Martha's Vineyard route, staff feel it has sufficient physical capacity at the terminals to accommodate standby travel. Staff recommend that travel be reservation-only from November 20-29, 2026, to coincide with the Thanksgiving holiday, which is a heavy week for vehicle traffic.

If approved, the return to standby will result in changes to the Imarc website to redeploy the standby counts previously used to alert customers to the number of vehicles in standby at both the Vineyard Haven and Woods Hole terminals. The Authority's Communications and Marketing Department will also plan customer communications prior to this change commencing.

RECOMMENDATION:

Staff are recommending the reinstatement of standby travel on the Woods Hole-Martha's Vineyard route from October 23, 2026, through January 5, 2027, except for from November 20-29, 2026, to coincide with the Thanksgiving holiday.

APPROVED:



Alex T. Kryska
General Manager