IMPORTANT TRUCK INFORMATION

REQUIRED INFORMATION:
   Needed to book for **ALL** reservations, including rental trucks (U-Haul, etc.).
   **NO EXCEPTIONS.**

   Will it be a Rental Truck? If yes, you cannot travel on hazardous boats.
   Is the trailer a Low Boy? If yes, MUST travel at high tide. Check tide charts.

   What is the …
      Commodity – what you will be transporting/hauling (rugs, stone, gas, etc.)
      Length – bumper to bumper. The total overall length that will be on the boat.
      Height – floor to top clearance. This will factor which boat we can book on.
      Width – edge to edge. The total overall width that will be on the boat.

VEssel & TERMINAL RESTRICTIONS

The following is a list of the maximum limits per truck that each vessel can carry. Please make sure that the trips you are requesting are physically capable of handling what you are asking for.

**WEIGHTS:** The transfer bridge will support a maximum weight of:
   50,000 lb. for vehicles up to 30 feet long.
   86,000 lb. for vehicles more than 30 feet long.
   80,000 lb. total limit (over 80,000 lb needs agent approval – NO Oak Bluffs)

**WIDTH:**
   Trucks between 8’6” and 11’6” wide require Double Width and will be charged for both spaces.

   Maximum width for transfer bridges: (no exceptions)
      At the wheel base 9’ 6"
      Above the wheel base 11’6"

**MAXIMUM LENGTH CARRIED:**
   80’11” (longer at the agent’s discretion only)

**OAK BLUFFS:**
   No vehicle longer than 64’11” in or out of OB without agent approval.
   80,000 lb. total limit in or out of Oak Bluffs

IMPORTANT

Please be aware that the Nantucket vessel **CANNOT** take any truck over 13’

Please be aware **NO** vehicle longer than 64’ 11” in or out of Oak Bluffs

Please be aware **80,000 lb. is the MAXIMUM limit in or out of Oak Bluffs**
VEssel & Tерminal Restrictions

The following is a list of the maximum limits per truck that each vessel can carry. Please make sure that the trips you are booking are physically capable of handling what you are booking.

<table>
<thead>
<tr>
<th>Vessel</th>
<th>Height</th>
<th>Length</th>
</tr>
</thead>
<tbody>
<tr>
<td>M/V Eagle</td>
<td>13’6”</td>
<td>74’11”</td>
</tr>
<tr>
<td>M/V Island Home</td>
<td>13’6”</td>
<td>74’11”</td>
</tr>
<tr>
<td>M/V Martha’s Vineyard</td>
<td>13’6”</td>
<td>74’11”</td>
</tr>
<tr>
<td>M/V Nantucket</td>
<td>13’0”</td>
<td>64’11”</td>
</tr>
<tr>
<td>M/V Gay Head</td>
<td>13’6”</td>
<td>69’11”</td>
</tr>
<tr>
<td>M/V Governor</td>
<td>13’6”</td>
<td>69’11”</td>
</tr>
<tr>
<td>M/V Katama</td>
<td>13’6”</td>
<td>69’11”</td>
</tr>
<tr>
<td>M/V Sankaty</td>
<td>13’6”</td>
<td>74’11”</td>
</tr>
<tr>
<td>M/V Woods Hole</td>
<td>13’6”</td>
<td>74’11”</td>
</tr>
</tbody>
</table>

Contact Us:

Phones: Reservations (508) 477-8600 – open 7 days a week 7:30am to 4pm
Trucks (508) 542-5011, ext.228 or ext.169 – Monday thru Friday 7:30am to 4pm
(Mass Only: 800-352-7144, ext.228)

Fax: (508) 477-8716
Email: trucks@steamshipauthority.com

*NOTE if you are unable to reach the Truck Department the Reservation Department can help you.

Common Carrier/Shipping Companies

- Cape Cargo ................................................................. (508) 833-6400
- Cape Cod Express ......................................................... (508) 291-1600
- Carroll’s Trucking ......................................................... (508) 693-0348
- Sun Transportation ....................................................... (508) 362-2721

Barge Companies

** You must exhaust all possible travel with the SSA before attempting travel with any of the barge companies. **

If you exceed any of our limits please contact the Truck Department or a supervisor to confirm we are unable to book your request, we may be able to accommodate certain trucks/situations.

- Island Barge Co. (508) 992-9400
- Toscana Corp. (508) 228-1418
- RM Packer Co. (508) 693-0900
October 20, 2020,

Dear Valued Freight Carrier:

Thank you for your continued patronage onboard the Steamship Authority’s ferries. We look forward to another successful season working with you. You already should have received your reservation confirmations for the 2020 Fall Operating Schedules. If not, please contact us so that we can see if there are any problems.

Please also take this opportunity to once again review our terminal traffic and noise mitigation policies with your truck drivers. The Steamship Authority will be strictly enforcing those policies, and you will forfeit your reservations if any of your drivers intentionally or repeatedly violate them. These policies include restrictions (described below) on how early trucks can arrive at the Woods Hole terminal in the morning.

- Truck drivers are prohibited from idling their trucks’ engines at any of our ferry terminals for more than five minutes in violation of chapter 90, section 16A, of the Massachusetts General Laws.
- Trucks are not to be backed up on terminal property except when necessary to stage them for boarding or to load them onto a ferry, with the permission of the Terminal Agent. In addition, when trucks are being backed up on terminal property, their back-up alarms may not be excessively loud, and should be adjusted to the extent possible so that they are only loud enough for their intended safety purposes.
- When driving to or from any of our ferry terminals, truck drivers are required to obey all posted speed limits and all other traffic laws, signs and restrictions, including stopping when required at all pedestrian and bicycle crossings. Truck drivers also should drive at all times in a safe and courteous manner towards other drivers, bicyclists, and residents of our surrounding communities.
- When driving on Woods Hole Road, drivers should reduce their speed well in advance of curves and downhill stretches so that they can minimize using their engine compression brakes (Jake brakes).
- Truck drivers may not stop or park alongside highways or roads where it is illegal to do so, such as alongside Woods Hole Road.
In the future, freight carriers will not be allowed to make reservations for early-morning trips to or from Woods Hole for any truck that has a record of excessive noise on Woods Hole Road, whether the noise is due to the driver’s use of the truck’s engine compression brakes or due to the truck’s age and/or lack of proper maintenance.

During the 2020 Fall Operating Schedules beginning October 21, 2020 through January 3, 2021, trucks (whether traveling with reservations or on standby) are prohibited from arriving at the Woods Hole terminal prior to 6:30 a.m., except as follows:

- Trucks with reservations for the 6:00 a.m. trip may arrive at the terminal beginning at 5:30 a.m.
- Trucks with reservations for the 6:30 a.m. trip may arrive at the terminal beginning at 6:00 a.m.

Trucks that arrive at the Woods Hole terminal earlier than the above times will not be allowed to travel on standby that day and/or may forfeit their reservations.

All travel on Steamship Authority ferries and use of its facilities are subject to these policies as well as the Steamship Authority’s other published tariffs, policies and regulations, including its Customer Policy Handbook and its Rules and Regulations Governing Public Conduct on Terminal Property, both of which are posted on the SSA’s website. If you choose to travel with us and/or use our facilities, you will be agreeing to abide by all of the terms and conditions of these policies.

We thank you for all of your assistance and cooperation in respecting our neighbors in all of our port communities by reducing the amount of noise generated by your trucks as much as possible. We also thank you for your continued business with the Steamship Authority. If you have any questions or concerns, please feel free to contact me at (508) 548-5011, ext. 219, or any of our Terminal Managers.

Sincerely,

Alison Fletcher
Director of Shoreside Operations
# 2021 Truck Rates

Rates are one way. Driver NOT included

## Truck Size: 30’ to 70’ +

<table>
<thead>
<tr>
<th></th>
<th>MV</th>
<th>NT</th>
</tr>
</thead>
<tbody>
<tr>
<td>30’ to 34’11”</td>
<td>$168.00</td>
<td>$332.50</td>
</tr>
<tr>
<td>35’ to 39’11”</td>
<td>$186.50</td>
<td>$351.50</td>
</tr>
<tr>
<td>40’ to 44’11”</td>
<td>$210.00</td>
<td>$385.00</td>
</tr>
<tr>
<td>45’ to 49’11”</td>
<td>$239.00</td>
<td>$407.00</td>
</tr>
<tr>
<td>50’ to 54’11”</td>
<td>$262.50</td>
<td>$451.50</td>
</tr>
<tr>
<td>55’ to 59’11”</td>
<td>$289.00</td>
<td>$496.00</td>
</tr>
<tr>
<td>60’ to 64’11”</td>
<td>$312.50</td>
<td>$541.50</td>
</tr>
<tr>
<td>65’ to 69’11”</td>
<td>$371.00</td>
<td>$645.50</td>
</tr>
<tr>
<td>70’ and over (per foot)</td>
<td>$5.72</td>
<td>$9.93</td>
</tr>
</tbody>
</table>

## Truck Size: less than 17’ to 29’ 11”

<table>
<thead>
<tr>
<th></th>
<th>MV</th>
<th>NT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than 17’</td>
<td>$59.00</td>
<td>$166.00</td>
</tr>
<tr>
<td>17’ to 19’11”</td>
<td>$69.00</td>
<td>$186.00</td>
</tr>
<tr>
<td>20’ to 24’11”</td>
<td>$105.00</td>
<td>$213.00</td>
</tr>
<tr>
<td>25’ to 29’11”</td>
<td>$138.50</td>
<td>$226.50</td>
</tr>
</tbody>
</table>

### May 15 to September 14

<table>
<thead>
<tr>
<th></th>
<th>MV</th>
<th>NT</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Monday - Thursday</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Less than 17’</td>
<td>$96.00</td>
<td>$246.00</td>
</tr>
<tr>
<td>17’ to 19’11”</td>
<td>$106.00</td>
<td>$271.00</td>
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<tr>
<td><strong>Friday - Sunday</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Less than 17’</td>
<td>$115.00</td>
<td>$275.00</td>
</tr>
<tr>
<td>17’ to 19’11”</td>
<td>$125.00</td>
<td>$300.00</td>
</tr>
<tr>
<td>20’ to 24’11”</td>
<td>$127.50</td>
<td>$300.00</td>
</tr>
<tr>
<td>25’ to 29’11”</td>
<td>$153.50</td>
<td>$317.00</td>
</tr>
</tbody>
</table>

### April 1 to May 14 & September 15 to October 31

<table>
<thead>
<tr>
<th></th>
<th>MV</th>
<th>NT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than 17’</td>
<td>$91.00</td>
<td>$246.00</td>
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<tr>
<td>17’ to 19’11”</td>
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<td>$297.50</td>
</tr>
<tr>
<td>25’ to 29’11”</td>
<td>$153.50</td>
<td>$317.00</td>
</tr>
</tbody>
</table>

**Note 1:**
Vehicles which are wider than 8’6” shall pay double the fare applicable to its length.

**Note 2:**
Rates differ for hazardous, recyclable, and island based fish and produce loads. These rates (except hazardous) are only done AT the terminal on the day of travel, to confirm load.

**Hazardous** – Trucks carrying hazardous materials shall pay 50% surcharge in addition to the standard rate applicable to its length.
Reservation Policies

Cancellation Policy:
The Steamship Authority’s cancellation policy states that all vehicles **20 feet and over** in length must cancel by **6:00am the calendar day prior** to the scheduled reservation time to avoid a cancellation fee. All vehicles **19 feet 11 inches and less** must cancel at **least 14 days prior** to their scheduled reservation time to avoid cancellation fees. Cancellation fees are 100% of the full fare for the reservation.

Cancellations can be made:
- In person at any terminal
- Calling by phone at (508) 508-5011 at automated voice attendant enter ext. 228 or ext. 169
- Fax (508) 477-8716
- Emailing to trucks@steamshipauthority.com
- Calling the Reservation Office at (508) 477-8600 (**7 days a week** 7:30am to 4pm)
- Calling the truck coordinators by phone at (508) 548-5011 ext. 228 or ext. 169
- Or online at www.steamshipauthority.com, with your profile number and pin.

Change Policy:
All changes to vehicle reservations must be made at least 1 hour prior to scheduled reservation time. The first date change will be free of charge. All subsequent date changes will incur a $10.00 processing fee. If a change is made after 6am the calendar day before (20' and over) or less than 14 days (under 20’) and then subsequently cancelled, the changed reservation will incur a penalty.

Smoothing Procedure:
The Authority reserves the right to “smooth out” a participant’s reservation requests (e.g., changing a request for three round-trip reservations on Tuesdays to one round-trip reservation on Tuesdays, Wednesdays and Thursdays) and to limit the number of a participant’s reservation requests for a particular day for good cause shown (such as improving the efficiency of the Authority’s operations and/or preventing material disruptions to the schedules of other freight shippers who provide necessities of life for the islands). However, the Authority will consult with the participant before taking any such action.

Downsizing:
All downsizing of trucks greater than 20 feet where the truck size reductions will change the allocation space of the truck will require that notification be made to the Steamship Authority at least 24 hours prior to scheduled reservation time. Without notification the customer will be charged for the original size booked.
Reservation Policies
Continued

IMPORTANT NOTICE READ:
Providing inaccurate information (particularly the dimensions) may result in the Authority reserving insufficient space for your vehicle on the vessel, which in turn may result in the reservation being invalid for transportation and your truck left behind, or the imposition of additional charges if you are larger than originally booked.

PLEASE READ CAREFULLY AND NOTE WAIT LIST OPTIONS

Wait Listing:
In the event you do not receive your first choice but receive your second or third choice, you have the option to be wait listed for a range of times. If we are unable to give you a reservation per any of your requests, you may wait list for any of your choices by checking the appropriate boxes. The wait list allows customers to place themselves on a list to possibly acquire space that is currently sold out or currently unavailable.

Wait list processing is first come, first served when fulfilling wait list requests. The reservation system will automatically assign any spaces chronologically that become available to customers on the wait list. When fulfilling wait list requests, priority will remain consistent with the commodity class list regardless of the size of the shippers’ vehicle. **The Steamship Authority will notify the customer of any matches made on the wait list via email automatically in real time as they happen** (if you are signed up for text message notifications you will also receive a text alert for each wait list match). The customer is responsible for the reservation whether or not a wait list match is made; it is the customer’s responsibility to check their email for notifications of change. You may also sign up for text message alerts of wait list changes; simply fill out the Wait List Notification form in your packet.

All wait list entries will be processed up to 48 hours prior to the wait list requested times or; you may request us to continue to process your wait list request up until 24 hours prior or 12:00 noon on the day prior to scheduled departure. This request must be made in writing; you must submit a valid email address and cell phone number, this can be done on the enclosed form. Notification of day prior waitlist change will only be made by email or text.

NOTE:
To receive Steamship Authority e-mails in your inbox (not junk or SPAM folders), please add SSAMailDoNotReply@steamshipauthority.com and @steamshipauthority.com to your safe sender list. (Please do not respond to this email as this email address is not monitored.); this is important so you do not miss any changes to your reservations. It is your responsibility to check your email for notifications of change. The Steamship Authority will notify the customer of any matches made on the wait list via email automatically in real time as they happen. Should you have any questions please call the Truck Department for assistance.
Steamship Authority Reservation Request

Company Information Form

Company Name: ____________________________________________________________

*Company Charge #: ____________________  *Profile #: __________________________
*If you know them, not required

Contact Person: ____________________________________________________________

Cell Phone: ____________________ Telephone #: ______________________________

Fax #: __________________________

Mailing Address: __________________________________________________________

__________________________________________________________

Email Address: __________________________________________________________

Payment Information
If you have a Steamship Authority charge account, all reservations made for beyond 30 days from booking require a 10% deposit. Please indicate below how you plan to prepay your 10% deposit.

If you do **not** have a charge with the SSA, you must pay in full.

Please indicate how you plan to pay for reservations:

- Will call with Credit Card (MC, Visa, Amex, and Discover): ☐
- Will send check: ☐

Payment is due 5 calendar days from booking. **Please note this if sending check.**

PAYMENT CONTACT INFORMATION (If different from above):

Contact Person: ____________________________________________________________

Cell Phone: ____________________ Telephone #: ______________________________

Fax #: __________________________

Mailing Address: __________________________________________________________

__________________________________________________________

Email Address: __________________________________________________________

**SSA Truck Coordinators**
509 Falmouth Rd. Suite 1C Mashpee, Ma 02649
Phone: 508-548-5011 ext. 228 or 169  |  Email: trucks@steamshipauthority.com
**NANTUCKET (NT) / HYANNIS (HY) TRIP REQUEST FORM**

Company Name: _________________________________ Profile #: _________________________________

Commodity Carried: _________________________________ Hazardous: ☐ Yes ☐ No

Vehicle Dimensions: (Ft., In.)
* Exact Vehicle Dimensions Required
  
  Height: ___________ Length: ___________ Width: ___________ Weight: ___________

Date(s) you would like to travel: _________________________________

Layover Time (time needed on or off island): ___________

**Preferred time of travel** (Specify AM/PM)  

<table>
<thead>
<tr>
<th>Days of the Week:</th>
<th>Every / Any</th>
</tr>
</thead>
<tbody>
<tr>
<td>HY to NT - time:</td>
<td>Sun Mon Tue Wed Thu Fri Sat</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Days of the Week:</th>
<th>Every / Any</th>
</tr>
</thead>
<tbody>
<tr>
<td>NT to HY – time:</td>
<td>Sun Mon Tue Wed Thu Fri Sat</td>
</tr>
</tbody>
</table>

**NOTE:** If the time you are requesting is not available we will book you as close as possible to your requested time and wait list you. Please see below for wait list times.

**Wait Listing**

If we are unable to fulfill your choices, do you wish to be wait listed? ☐ Yes ☐ No

<table>
<thead>
<tr>
<th>Wait list notification:</th>
<th>Days of the Week:</th>
<th>Every / Any</th>
</tr>
</thead>
<tbody>
<tr>
<td>48 hour: ☐ 1 day: ☐ 1 day/noon: ☐</td>
<td>Sun Mon Tue Wed Thu Fri Sat</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Days of the Week:</th>
<th>Every / Any</th>
</tr>
</thead>
<tbody>
<tr>
<td>HY to NT - Earliest Time: ___________ Latest Time: ___________</td>
<td>Sun Mon Tue Wed Thu Fri Sat</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Days of the Week:</th>
<th>Every / Any</th>
</tr>
</thead>
<tbody>
<tr>
<td>NT to HY - Earliest Time: ___________ Latest Time: ___________</td>
<td>Sun Mon Tue Wed Thu Fri Sat</td>
</tr>
</tbody>
</table>

Comments:

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________
MARTHA’S VINEYARD (MV) / WOODS HOLE (WH) TRIP REQUEST FORM

Company Name: ___________________________________________ Profile #: ________________________________

Commodity Carried: ___________________________ Hazardous: □ Yes □ No

Vehicle Dimensions: (Ft., In.)
* Exact Vehicle Dimensions Required

Height: ___________ Length: ___________ Width: ___________ Weight: ___________

Date(s) you would like to travel: ________________________________________________________________

Layover Time (time needed on or off island): ______________

Preferred time of travel (Specify AM/PM) Days of the Week: Every / Any

WH to MV - time: ___________________________ Sun Mon Tue Wed Thu Fri Sat

MV to WH – time: ___________________________ Sun Mon Tue Wed Thu Fri Sat

NOTE: If the time you are requesting is not available we will book you as close as possible to your requested time and wait list you. Please see below for wait list times.

Wait Listing
If we are unable to fulfill your choices, do you wish to be wait listed? □ Yes □ No

Wait list notification: 48 hour: □ 1 day: □ 1 day/noon: □

Days of the Week: Every / Any

WH to MV - Earliest Time: ___________ Latest Time: ___________ Sun Mon Tue Wed Thu Fri Sat

MV to WH - Earliest Time: ___________ Latest Time: ___________ Sun Mon Tue Wed Thu Fri Sat

Comments:
_________________________________________________________
_________________________________________________________
_________________________________________________________