



Woods Hole, Martha's Vineyard and Nantucket Steamship Authority

Preferential Boarding of Individuals with Immediate Medical Needs Traveling via Standby

This form is for same day use at the terminal ONLY.

The purpose of this form is for persons who have left a medical facility and in need of urgent travel to return home for recovery. Or island residents who are Individuals with disabilities in immediate need to leave island for medical reasons. This is not for routine medical appointments. This is not for use with any SSA programs.

The Authority allows the preferential boarding of vehicles of individuals traveling on a standby basis due to their disabilities or immediate medical needs, in accordance with the guidelines set forth in Part A, Section 5.3, of the Authority's Customer Policies and Procedures Handbook.

Who Qualifies

- Individuals who are traveling for urgent medical reasons or their immediate family members or caregivers who are responsible for transporting them off-island or on-island. Due to:
 - the individual is in severe pain, distress or discomfort, and is in immediate need to return to their on island home for rest.
 - the failure to provide the individual with preferential boarding would create a potential for deterioration or instability in his/her Physical condition or would otherwise jeopardize his/her care and they need to be seen by a specialized medical professional off island immediately.
- Island residents who are Individuals with disabilities, traveling on a standby basis. An individual with a disability may need to travel with his or her vehicle for a number of reasons, including but not limited to the need to travel with a motorized wheelchair or an adequate oxygen supply or other equipment that the individual needs due to the individual's disability.

NOTE: *Individuals traveling on standby for routine medical or dental care are not eligible for preferential boarding of their vehicles. Eligible customers may obtain "preferred spaces" for this purpose in accordance with the provisions of Part F, "Special Reservation Programs," Section 3.5.*

Preferential Boarding Requirements

- Fill out the Preferential Boarding Certificate and present or submit upon request.
- They must contact the Mashpee Reservations Supervisor on duty or the Terminal Agent, if the reservations office is closed.
- The Supervisor or Terminal Agent shall then discuss with the individual, physician the alternatives for transportation and boarding that are available.
 - Possible alternatives for transportation and boarding may include the following:
 - Placing the individual's vehicle at a preferential place in the standby line. This does not guarantee the front of the standby line.
 - Boarding the individual's vehicle within a designated time period.

The Supervisor or Terminal Agent, in his or her discretion, can require the verification of any information submitted prior to, at the time of, or after the individual's arrival at the terminal. They will be required to record the name, address and telephone number of the individual needing preferential boarding, as well as the person making the request.

For detailed information of this policy please visit www.steamshipauthority.com/about/forms



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CERTIFICATION OF MEDICAL NEED FOR PREFERENTIAL BOARDING

This form is NOT for use with routine/scheduled medical appointments.

This is for urgent same day travel ONLY!

I, _____, hereby certify that I am a physician or other health care professional licensed in the following State: _____
and that the following individual, _____,
is under my care and traveling on the following date: _____
departing from the following ferry terminal: _____
for the following medical reason: _____

and has an urgent need to travel on the Steamship Authority's ferry without additional delay to either return home on island or depart island for a medical appointment because:

(check one or both options below)

- ☐ the individual is in severe pain, distress or discomfort, and is in immediate need to return to their on island home for rest.
- ☐ the failure to provide the individual with preferential boarding would create a potential for deterioration or instability in his/her Physical condition or would otherwise jeopardize his/her care and they need to be seen by a specialized medical professional off island immediately.

Medical Professional: _____

Signature: _____

License #: _____

Address: _____

Telephone Number: _____

Email: _____

Completed Certifications can be sent to:

Mashpee Reservation Supervisors
Daily from 7:30 am – 4:00 pm
Email: Supervisors@SteamshipAuthority.com.
Phone: (508) 477-8600 | Fax: (508) 477-8717 or by

After 4:00pm please call the appropriate ferry terminal:

- Woods Hole Ticket Office - (508) 548-3788,
- Vineyard Haven Ticket Office - (508) 693-0367
- Hyannis Ticket Office - (508) 771-4000,
- Nantucket Ticket Office - (508) 228-0262

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